

Holiday Loaner Kit Terms and Conditions

1. As a benefit to Advanced Bionics users located in the United Kingdom ("User"), Advanced Bionics UK, Ltd. ("AB") will loan to Users a processor(s) that is preprogrammed with the User's maps and other essential accessories ("Holiday Loaner Kit") that may be used should the User's primary processor(s) and/or accessories develop issues whilst a User is traveling for leisure or work.
2. A Holiday Loaner Kit may only be booked in writing via a [Holiday Loaner Kit Booking Form](#). The information provided on the form is used to process a User's booking, and the User's information will not be shared or used for any other purpose.
3. The Holiday Loaner Kit may only be used should a User's primary processor(s) and/or accessories develop an issue and usual and customary troubleshooting does not resolve the issue. All items in the Holiday Loaner Kit must otherwise be kept in their original packaging.
4. The Holiday Loaner Kit will be provided solely during a User's travel dates, and the User must return the Holiday Loaner Kit immediately upon User's return from traveling. AB may require proof of User's travel dates prior to providing User a Holiday Loaner Kit.
5. A flat fee of £25 + VAT applies for single processor Holiday Loaner Kits and £50 + VAT for dual processor Holiday Loaner Kits. Payment for a Holiday Loaner Kit may only be made by bank card. The card will be charged if the Holiday Loaner Kit is returned late and/or damaged or is lost. The User must contact AB immediately if the Holiday Loaner Kit or any of the contents therein are lost.
6. A Holiday Loaner Kit will be despatched to the User by courier prior to the User's travel departure date to the delivery address stated on the Holiday Loaner Booking Form. Someone must be available at the delivery address to accept delivery of the Holiday Loaner Kit (it will not be posted through a letterbox), and AB will not be responsible for any delivery delays not caused by AB. User should check the contents of the Holiday Loaner Kit upon receipt and inform AB immediately if there are missing items (User's failure to inform AB may result in User being charged for the replacement value of the missing item).
7. The User shall return the Holiday Loaner Kit to Advanced Bionics, 2 Breaks House, Mill Court, Great Shelford, Cambridge, CB22 5LD. User acknowledges and agrees that he/she will be responsible for the full replacement value of the Holiday Loaner Kit if it is lost during return transit, so use of a courier or recorded delivery is recommended.
8. To avoid a late charge, the User must return the Holiday Loaner Kit within ten (10) working days of the User's travel return date provided on the Holiday Loaner Booking Form. The User should call AB immediately if he/she is unable to meet the return deadline.
9. A late return fee of £10 per day will apply if a Holiday Loaner Kit is not returned on time, up to a maximum of ten (10) days. If the Holiday Loaner Kit is not returned after ten (10) days, the Holiday Loaner Kit will be presumed lost, and User's bank card will be charged a fee of £1000.
10. AB recommends that Users insure the Holiday Loaner Kit for a value of £1000 to cover its replacement in case of loss or damage.
11. Any processor(s) and accessories included in a Holiday Loaner Kit shall at all times remain the property of AB. If User uses any part of the Holiday Loaner Kit, User may retain that part until he/she is able to obtain replacement parts from their centre. User must inform AB of any accessories not returned along with the Holiday Loaner Kit. Once a User receives replacement parts, User must return all parts that were included in the Holiday Loaner Kit to AB. User may be charged the replacement value of the unreturned processor(s) and/or accessories.
12. These terms and conditions and fees are subject to change at any time by AB.
13. By completing and returning the Holiday Loaner Booking Form to AB, User confirms that he/she has read and agrees to these terms and conditions and any additional instructional materials that may be provided to User.