

Agenda Item 7

South Tees Hospitals 

NHS Foundation Trust

<b>Meeting / Committee:</b>	Board of Directors	<b>Meeting Date:</b>	Tuesday 29 April 2014
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<b>This paper is for: (Only 1 column to be marked with x as appropriate)</b>	Action/Decision	Assurance	Information  X
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<b>Title:</b>	Chief executive's report
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<b>Purpose:</b>	The purpose of this report is to provide the Board of Directors with an executive summary of our key strategic objectives, national policy and organisational issues
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<b>Summary:</b>	<p>The paper provides information on:</p> <ul style="list-style-type: none"> <li>• Quality – Star Awards</li> <li>• Quality – preventing fractures, saving lives</li> <li>• Quality – ‘Sign up for Safety’</li> <li>• National inpatient survey</li> <li>• Nightingale Awards</li> <li>• Research into long-term kidney failure</li> <li>• Awards and achievements</li> <li>• Store opening is a first in North east hospital</li> </ul>
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<b>Prepared By:</b>	Prof Tricia Hart, chief executive and Amanda Marksby, head of communications	<b>Presented By:</b>	Prof Tricia Hart Chief executive
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<b>Recommendation:</b>	The Board of Directors is asked to note the contents of the report
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<b>Implications (mark with x in appropriate column(s))</b>	Legal	Financial	Clinical  X	Strategic  X	Risk & Assurance  X
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## 1. QUALITY – STAR AWARDS

Congratulations to all our winners of the trust's Star Awards which were held earlier this month and recognise, reward and celebrate the excellence of our staff, services and volunteers.

We had some excellent nominations and the feedback I saw and heard at this event once again showed we have something pretty special in our organisation – despite all the challenges we currently face. Full details are on the trust's website, intranet and in the June edition of Talking Point but the winners were as follows:

- Clinical team of the year – Friarage nurse practitioners team
- Behind the scenes – Information governance team
- Partnership working – The flu team
- Innovation – Louise Arkwright
- Margaret Toase Unsung Hero Award – Lisa Goodchild
- Driving out waste - Val Kaczkowski
- Fundraisers of the year – Leanne and Graham Nellis and Mark Stewart and Brian Jones
- Volunteer of the year – Therapeutic care volunteers
- Chairman's Award – CNST team, women and children

At the ceremony we also showcased a short DVD (produced in-house) which captures the amazing care, treatment and support all our staff give to patients, day in and day out, across this large and complex organisation. Again this is now available to view on the trust's website.

## 2. QUALITY - PREVENTING FRACTURES, SAVING LIVES

The introduction of a fracture liaison service in 2010 has meant more and more of our patients are being tested and treated for osteoporosis at the earliest opportunity.

In 2005 only 25% of female and 6% of male hip fracture patients at the trust aged over 75 were treated for osteoporosis – but that figure has now soared to 94% - one of the best rates in the country and well above the national average of 69%.

This is an excellent example of how teams working together – in this case rheumatology joining forces with its orthopaedics, elderly care and falls teams, plus primary care colleagues - can create new pathways of care to identify more at risk patients.

The service (with its own specialist nurse) aims to test everyone over 50 - across all services at the trust - who suffered a low trauma fracture. Orthogeriatricians were also appointed to see all those over 70 who suffered a hip fracture.

As a result 94% of hip fracture patients and 97% of all fracture patients over 50 are now identified and tested, ensuring patients are diagnosed at the earliest opportunity, which could even help save lives as statistics show that one in five people die within 12 months of having a hip fracture.

## 3. QUALITY - 'SIGN UP FOR SAFETY'

This month, the Secretary of State for Health, Jeremy Hunt, launched 'Sign up for Safety' which aims to halve avoidable harm and save up to 6,000 lives in next three

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years after his visit to the Virginia Mason hospital in Seattle, widely regarded as one of the safest.

At this stage organisations are being asked to sign up to the campaign, which we have, although staff will also be asked to pledge their support in the near future. Further details are available at <https://www.gov.uk/government/speeches/jeremy-hunt-message-to-nhs-staff-about-making-the-nhs-safer>.

#### **4. NATIONAL INPATIENT SURVEY**

The Care Quality Commission's annual survey of inpatients was carried out in-year which asked people to give their opinions on the care they received, including information provided by staff, whether they were given enough privacy, the cleanliness of their wards, and their discharge arrangements.

Responses were received from 439 patients aged 16 and above who had stayed in hospital at least overnight, a response rate of 53% which was higher than the national average (49%) and an improvement on last year's uptake.

Results were around the same as last year and, again, the organisation was rated highly for patients' overall views and experiences during their time with us.

One area where our score had deteriorated was patients using the same bathroom or shower area as patients of the opposite sex. In older parts of the hospital estate, we have recognised some wards need upgrading to improve the overall environment for patients.

This work began in-year when ward 3 at James Cook underwent a £1.3million upgrade which included increasing the number of single rooms and providing seven en-suite bathrooms and a longer-term proposal is in place to refurbishment a ward block.

Concerns around the length of time patients were on the waiting list also increased, which is probably a reflection of the pressures experienced during the prolonged winter period last year which impacted on our elective programme.

A more detailed report, with progress already made in previous years, along with recommendations for action, will be shared with the Board in due course.

#### **5. NIGHTINGALE AWARDS**

On 9 May, we'll be celebrating the 10<sup>th</sup> anniversary of the trust's Nightingale Awards at Middlesbrough teaching and learning centre with this year's theme focusing on 'ambition, collaboration and excellence.'

Our keynote speaker for the day will be Liz Robb, chief executive of the Florence Nightingale Foundation and, as always it's a packed programme culminating with the awards ceremony. This year the nurse consultant group received well over 100 nominations from across the trust and the standard of entries was high.

#### **6. RESEARCH INTO LONG-TERM KIDNEY FAILURE**

Renal and research teams have received national recognition after successfully recruiting more patients than any other hospital to a new clinical trial which aims to

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discover if a steroid treatment could reduce long-term kidney failure in patients with IgA nephropathy.

IgA nephropathy is the most common type of kidney disease among young adults (who have no other serious health problems) and many go on to suffer end-stage kidney failure, leaving the patient needing regular dialysis.

The National Institute for Health Research recruited 23 patients to the trial against a target of 24, nine of who were signed up by the team at James Cook led by research nurse Cate Laven and renal consultants Dr Didem Tez, and Dr Caroline Wroe.

The study was a challenging due to its strict eligibility criteria but it was widely recognised the hospital played an important part in helping it achieve results having recruited almost half of the UK recruitment target - double its own site target.

This was put down to a real team effort and the enthusiasm of the renal patients taking part. Recruitment for the trial is now complete and participants will receive either the steroid treatment or a placebo for six months and be regularly monitored.

## **7. AWARDS AND ACHIEVEMENTS**

Congratulations to the following members of staff:

- Senior radiographer Kate Linker, who has been named the northern regional representative of the year by the Society of Radiographers, in recognition of the work she does on behalf of the Society within the trust and the wider region.
- ENT consultant Anirvan Banerjee who was nominated a principal investigator within his field by the Comprehensive Local Research Network (CLRN) for his contribution to the continued growth and improved delivery of the NIHR Clinical Research Network's commercial portfolio over the last five years.

## **8. STORE OPENING IS A FIRST IN NORTH EAST HOSPITAL**

After the successful opening of the Costa Coffee last year, Endeavour SCH Plc has announced that a Marks & Spencer simply food store – the first in a North east hospital and only the tenth in a UK hospital – will open later this month in The James Cook University Hospital.

It will be situated in the former WH Smith store which has moved to a smaller unit on the hospital mall.

**CHIEF EXECUTIVE - PROFESSOR TRICIA HART**

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