

Meeting / Committee:	Board of Directors	Meeting Date:	25 th November 2014
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This paper is for:	Action/Decision	Assurance X	Information
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Title:	Quality Report – Quarter 2 2014/15
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Purpose	The purpose of this report is to provide the board with an update on quality and safety monitoring.
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Summary:	<p>The following issues are of note in Quarter 2 2014/15</p> <ul style="list-style-type: none"> • 2 MRSA cases, one in July and one in September • Reduction in length of stay - there has been a reduction in risk adjusted length of stay from February 14, on further investigation this seems to have occurred particularly in Gastroenterology and has been sustained. The reasons for this are currently being explored and will be reported through the Clinical Standards Sub Group to the Quality Assurance Committee. • An increasing trend in falls which will be investigated and reported back to the December Quality Assurance Committee.
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Prepared By:	Emma Carter, Trust Clinical Governance Manager Ruth James, Deputy Director Quality Assurance	Presented By:	Ruth Holt, Director of Nursing and Quality Assurance
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Recommendation:	The Board of Directors is asked to receive the report
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Implications	Legal	Financial	Clinical	Strategic	Risk & Assurance X
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**SOUTH TEES HOSPITALS NHS
FOUNDATION TRUST**

Trust Quality Report

Quarter 1 2014/15

April 2014 to June 14

Prepared by:

Ruth James, Deputy Director of Quality Assurance

Emma Carter, Trust Clinical Governance Manager

James Evans, Quality and Reporting Manager

EXECUTIVE SUMMARY

The following issues are of note in Quarter 2 2014/15

- Two MRSA cases reported; One in July 2014 and one in September 2014
- Reduction in length of stay - there has been a reduction in risk adjusted length of stay from February 14, on further investigation this seems to have occurred particularly in Gastroenterology and has been sustained. The reasons for this are currently being explored and will be reported through the Clinical Standards Sub Group to the Quality Assurance Committee.

PATIENT SAFETY AND QUALITY DASHBOARD (*see key to RAG rating below)

		Q3 - Oct to Dec				Q4 - Jan to Mar				Q1 - Apr to Jun				Q2 - Jul to Sep				2014/15	2013/14 YTD	Target	Trend	
		Oct	Nov	Dec	Q3	Jan	Feb	Mar	Q4	Apr	May	Jun	Q1	Jul	Aug	Sep	Q2					
IPC	Clostridium Difficile HAI (National Priority Target)	SOUTH TEES HOSPITALS NHS FT	3	4	10	17	2	5	3	10	4	7	4	15	4	1	4	9	24	30	37	
	MRSA Bacteraemia (National Priority Target)	SOUTH TEES HOSPITALS NHS FT	0	0	0	0	0	0	2	2	0	0	1	1	1	0	1	2	3	0	0	
	MSSA Bacteraemia	SOUTH TEES HOSPITALS NHS FT	5	1	2	8	2	3	3	8	2	4	3	9	1	1	4	6	15	12		
Falls	Number of Falls	SOUTH TEES HOSPITALS NHS FT	145	183	176	504	186	186	183	555	201	191	175	567	188	195	187	570	1137	978		
	Number of Falls per 1000 bed days	SOUTH TEES HOSPITALS NHS FT	4.9	6.0	5.4	5.4	5.2	5.7	5.3	5.4	6.2	5.7	5.5	5.8	5.8	6.2	5.9	6.0	5.9	5.7	5.7	
	Total Numbers of Falls resulting in a #	SOUTH TEES HOSPITALS NHS FT	4	1	4	9	4	4	3	11	2	2	4	8	5	2	5	12	20	16		
Pressure Ulcers	Total Number of Pressure Ulcers HA Grades 1 & 2	SOUTH TEES HOSPITALS NHS FT	176	152	147	475	165	141	173	479	181	165	153	499	151	130	135	416	915	932		
	Number of Pressure Ulcers Grades 1 & 2 per 1000 bed days	SOUTH TEES HOSPITALS NHS FT	5.9	4.9	4.5	5.1	4.7	4.3	5.0	4.7	5.6	4.9	4.8	5.7	4.7	4.1	4.2	4.3	4.7	3.4		
	Number of Pressure Ulcers - Hospital Acquired Grade 3 and above	SOUTH TEES HOSPITALS NHS FT	24	12	13	49	17	21	20	58	22	23	26	71	8	16	13	37	108	137		
Nutrition	% MUST tool assessment completed within 24 hours of admission to ward?	SOUTH TEES HOSPITALS NHS FT	94.3%	91.5%	91.9%	92.6%	90.8%	94.2%	90.8%	91.9%	92.7%	96.2%	94.3%	94.5%	95.5%	94.8%	93.9%	94.8%	94.6%	91.2%	90%	
	% Appropriate actions implemented on ward?	SOUTH TEES HOSPITALS NHS FT	97.0%	95.3%	96.7%	96.3%	96.8%	94.7%	93.7%	95.1%	98.0%	99.7%	96.6%	98.1%	97.6%	99.0%	97.8%	98.2%	98.1%	94.7%	95%	
Medication Incidents	Number of Medication incidents Administration	SOUTH TEES HOSPITALS NHS FT	39	42	39	120	44	45	38	127	44	40	35	119	46	35	36	117	236	220		
	Number of Medication incidents Prescribing	SOUTH TEES HOSPITALS NHS FT	20	9	8	37	27	22	17	66	12	11	17	40	13	8	7	28	68	132		
	Number of Medication incidents Dispensing	SOUTH TEES HOSPITALS NHS FT	6	4	9	19	3	7	10	20	11	0	6	17	4	8	4	16	33	39		
	Number of Medication incidents Transportation	SOUTH TEES HOSPITALS NHS FT	2	0	2	4	0	0	3	3	5	1	0	6	2	2	0	4	10	7		
Incidents	Total number of incidents	SOUTH TEES HOSPITALS NHS FT	1253	1141	1195	3589	1434	1301	1290	4025	1447	1352	1300	4099	1445	1279	1314	4038	8137	7081		
	Incidents graded as moderate and above %	SOUTH TEES HOSPITALS NHS FT	3.5%	2.3%	3.0%	3.0%	3.0%	3.8%	3.3%	3.4%	2.8%	3.1%	3.2%	3.0%	1.7%	2.2%	1.8%	1.9%	2.5%	3.7%		
Complaints & PALS	Number of PALS contacts (excluding general enquiries)	SOUTH TEES HOSPITALS NHS FT	122	127	107	356	131	122	138	391	136	147	156	439	145	119	151	415	854	788		
	Number of formal complaints	SOUTH TEES HOSPITALS NHS FT	36	37	19	92	33	31	38	102	41	38	41	120	31	40	38	109	229	197		
	Number of formal complaints per 1000 Spells	SOUTH TEES HOSPITALS NHS FT	2.8	2.9	1.5	2.4	2.5	2.5	2.8	2.6	3.2	2.9	3.1	3.1	2.3	3.3	3.0	2.8	2.8	2.6		

*Interpreting the RAG rating : the background colour indicates performance against target where a target has been set.