

SUMMARY REPORT		South Tees Hospitals  NHS Foundation Trust
Board of Directors		Tuesday 28 June 2016
Subject	Chief Executive's report	
Prepared by	Siobhan McArdle, Chief Executive, and Amanda Marksby, Acting Director of Communications and Engagement	
Approved by	Siobhan McArdle	
Presented by	Siobhan McArdle	
Name of meeting considered/approved by	Board of Directors	

Purpose: The purpose of this report is to provide the Board of Directors with an executive summary of key reports/objectives, national policy and organisational issues.	Decision	
	Approval	
	Information	●
	Assurance	

Executive Summary
<p>The paper provides information on:</p> <ul style="list-style-type: none"> • CQC re-inspection • Maternity care – interim support • Tees wide joint breast service • Inpatient survey • First cancer patient to take part in international trial • Other news and information

Next Steps
The Board of Directors is asked to note the contents of the report.

Supports Trust Strategy Map in the following areas							
quality & patient safety		business sustainability		operational excellence		organisational capability	
deliver integrated care		improved cost control		improved patient flow	●	improved information	●
forefront of clinical innovation	●	increased productivity	●	improved innovation processes	●	continuous service improvement culture	●
specialised services development		increased revenue & market share		strong governance & risk management		workforce development	
service quality and safety	●	enhanced services	●			strong partnerships & engagement	●

If a key risk(s) has been identified, please describe below

1. CQC RE-INSPECTION

The Care Quality Commission completed their re-inspection of our organisation between 8 and 10 June and informal feedback has been very positive.

Inspectors told us they have seen an organisation that has changed considerably since their last visit in terms of structure, leadership and management, staff engagement and patient feedback.

Obviously there are still areas for improvement, particularly around medicines management and our 18-week and cancer performance, but they can see we really are on an ambitious programme of transformational change with a clear ambition to be an outstanding organisation.

I have requested a full inspection in 12 months' time but, on behalf of all of the Board, I wanted to thank staff for their very hard work over the last few months in preparation for the visit and the way they all represented our organisation over the three-day visit. The formal report is not expected for a few months.

2. MATERNITY CARE – INTERIM SUPPORT

Our organisation has been asked by County Durham and Darlington NHS Foundation Trust to provide interim support at Darlington Memorial Hospital to manage twin pregnancies and deliveries.

Dedicated twin pregnancy clinics are now being set up in Darlington Memorial Hospital by Kumar Kumarendran, the Trust's clinical director of obstetrics and a specialist in fetal medicine, to support ante-natal care for more complex maternity cases which means ladies' will still receive this service locally.

The only difference is mums expecting twins who are currently booked to deliver in Darlington - and new twin or multiple pregnancies - will now have their babies at The James Cook University Hospital.

These temporary changes follow the publication of an independent review which was commissioned to seek assurances on safety and identify any areas where improvements could be made within County Durham and Darlington's maternity services. While the report concluded that maternity services were safe, it did make recommendations on further quality improvements for twin pregnancies and births, which account for around 20 deliveries per year.

All ladies who are currently booked to have twins at Darlington have been contacted to explain the changes while any new bookings will be managed in line with this pathway.

3. TEES-WIDE JOINT BREAST SERVICE

From Friday (1 July 2016), a Tees-wide joint breast service will be established, a collaboration between North Tees and Hartlepool NHS Foundation Trust and ourselves to ensure we can continue to provide high quality care for our breast patients.

Temporary changes were made to breast radiology services last October (2015) after severe staffing problems were identified in this specialist area at The James Cook University Hospital. Since then patients from Middlesbrough, Redcar and East Cleveland have attended the University Hospital of North Tees in Stockton, which already runs Teesside's breast screening service, to commence their diagnostic pathway. Those identified as needing further treatment have returned to the James Cook to receive their care.

Given the continued challenges facing this service, both trusts have agreed to roll-out a single-point of access (SPA) for breast services (effective from 4 July) which means all Teesside patients will be seen at the University Hospital of North Tees for their diagnostic tests, with clinics jointly provided by staff from both Trusts.

It is expected that by the autumn of 2016 patients will also be able to choose The James Cook University Hospital site for their diagnostic appointment and details of this will be confirmed to GPs nearer to the time.

4. INPATIENT SURVEY

The results of the Care Quality Commission's annual survey of inpatients (2015) were published in June with our organisation being rated among the best performing trusts in two areas – emergency/A&E department and care and treatment.

Responses were received from 612 patients aged 16 and above who had stayed in hospital for at least one night - a response rate of 52% which was higher than the national average of 47% - and the survey looked at 11 areas in total. In the remaining nine areas our organisation was ranked in the upper end of the "about the same as other trusts" category.

One of our key priority areas is to increase the voice of our patients, carers and staff to improve patient pathway design, outcome and experience and we will be looking at these results in detail, alongside other patient feedback, to identify any common themes and develop a plan for improvement.

The full survey report can be viewed at www.cqc.org.uk/content/adult-inpatient-survey-2015

5. FIRST CANCER PATIENT TO TAKE PART IN INTERNATIONAL TRIAL

Just weeks after being diagnosed with lung cancer Kathleen Gilligan has become the first patient at The James Cook University Hospital to take part in a new international clinical trial that may prove to be practice changing.

We are one of only ten centres in the UK taking part in a global research project to investigate the benefits of combining two immunotherapy drugs or immunotherapy with chemotherapy and Kathleen, who lives in Catterick Garrison, has already had her first course of treatment as part of the Checkmate 227 clinical trial (which involves attending hospital for treatment every fortnight).

While lung cancer survival is one of the lowest of all cancers, progress is slowly being made. Medical oncologists Dr Talal Mansy and Dr Louise Li worked with a number of teams to bring this trial to Middlesbrough including trials officers, the research and development department, histopathology, radiology, nuclear medicine, pharmacy, the chemotherapy day unit and schedulers and I'm told to have this as an option for our patients is very exciting.

6. OTHER NEWS AND INFORMATION

- The Parkinson's Advanced Symptoms Unit (PASU) , based at Redcar Primary Care Hospital, has been shortlisted as finalists in the 'Managing Long-Term Conditions' category of the National Patient Safety Awards 2016.

The unit - a partnership between our organisation and Tees Esk and Wear Valleys (TEWV) NHS Foundation Trust - is the first of its kind in the UK and provides patients and their carers with reassuring and quick access to assessments by a range of specialists involved in the management of Parkinson's Disease.

It also offers home visits for patients with complications arising from their condition, whether physical, such as impaired movement, or mental, such as dementia and psychosis. Since opening last September, the team has already seen improvements in quality of life for our patients, as well as a reduction in emergency admissions to the hospital and reduced length of stay for patients.

The winner will be announced next week (5 July) on the first day of the Patient Safety Congress in Manchester.

- Since November, we have been offering a Fast Track Cervical Screening Clinic (FTCSC) to our staff, initially as a three-month pilot in an effort to increase the number of women in Middlesbrough who take up their regular screening appointment.

Following its success, the service has continued at James Cook and since March, staff have also been able to access a clinic at The Friarage Hospital. In total, 48 women took part in the pilot project and in a survey of their experience, 100% said they were seen at their given appointment time, felt the room they were seen in was clean and tidy and that their privacy and dignity was maintained throughout. Everyone said they would recommend the service to their colleagues.

Of those screened, three women received abnormal results – just over 6% - which highlights the importance of cervical screening to identify where women have abnormal results, so that they can be appropriately referred at an early stage to prevent cervical cancer developing.

Chief Executive – Siobhan McArdle