

**SOUTH TEES HOSPITALS NHS FOUNDATION TRUST**

**EQUALITY MONITORING**

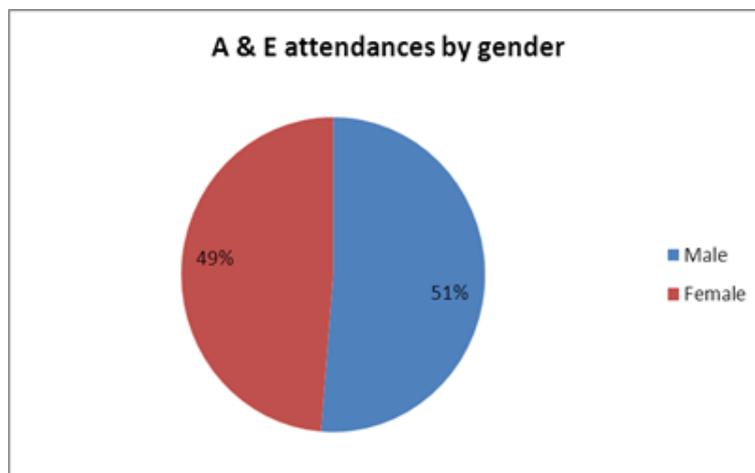
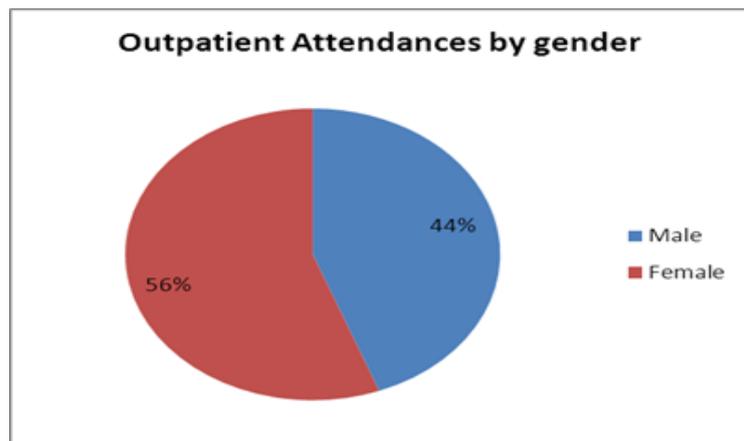
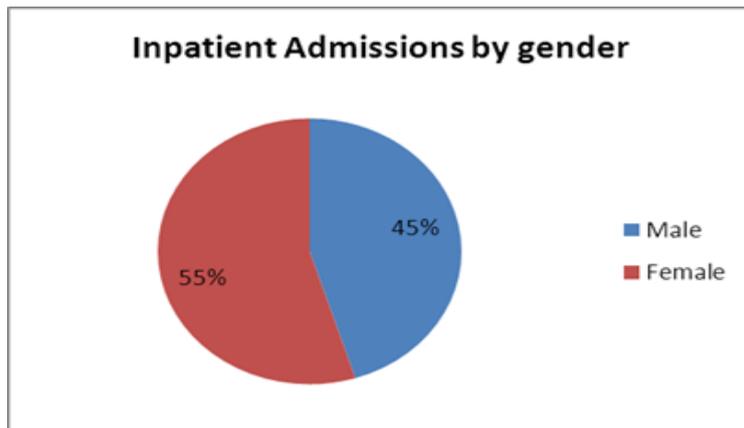
**PATIENT DATA FROM APRIL 2013 TO MARCH 2014**

**PUBLISHED MARCH 2015**

## Patient Data

The following charts demonstrate the Trust's patient activity across Inpatients, Outpatients and A&E. Between April 2013 and March 2014 the trust had 160,266 admissions, 761,524 outpatient attendances and 126,019 A&E attendances. The data has been split by age, gender and ethnic group.

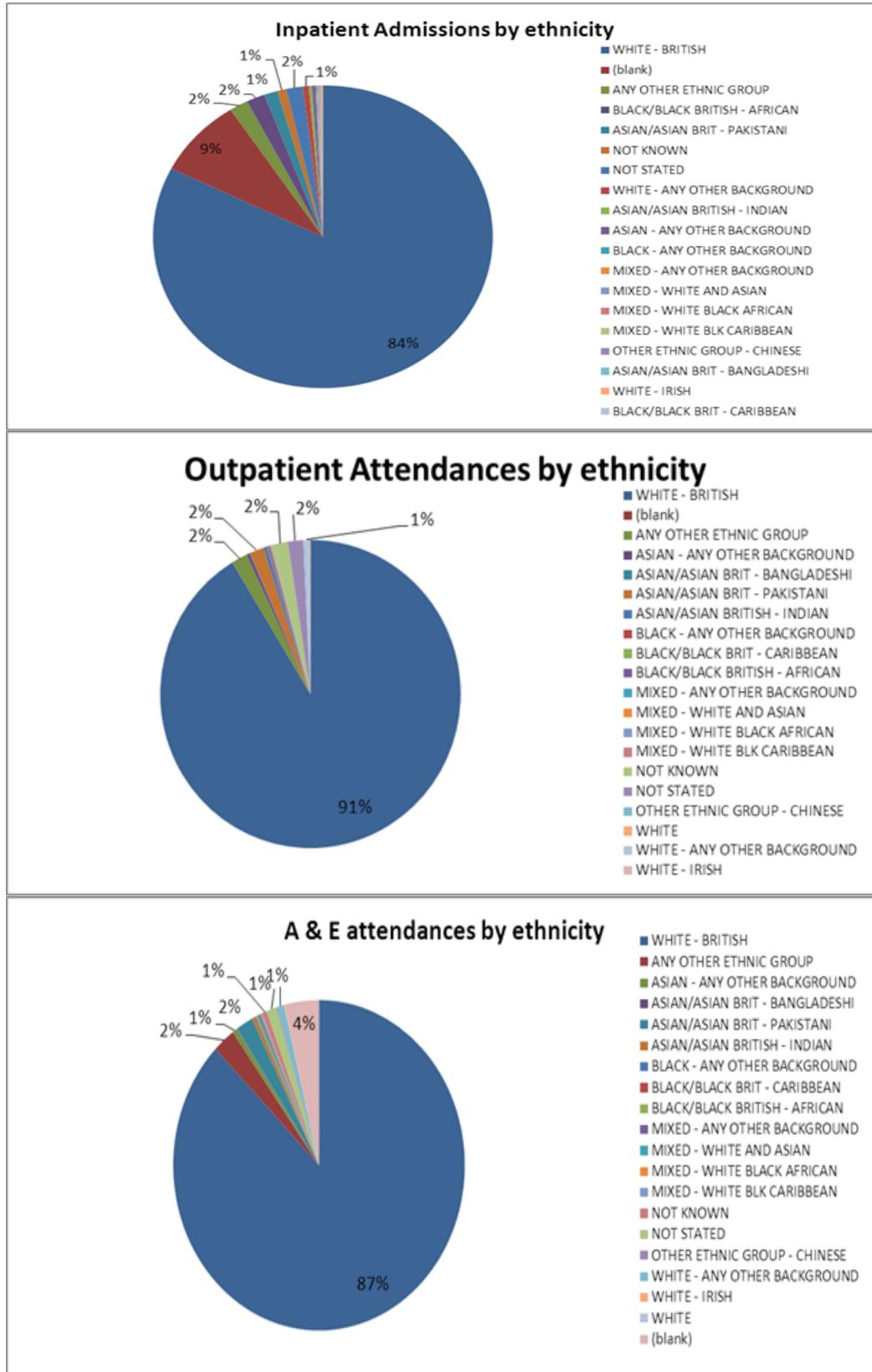
### Analysis by gender



As it can be seen above there is not a significant difference in the proportion of males and females accessing inpatient, outpatient or A&E services. There is a slightly higher percentage of females accessing the inpatient services with there being 55% of female admissions against the 45% of male admissions and for the outpatient attendances there is 56% of female attendances against the 44% of male attendances. Within the A&E attendances it states that there is more males accessing the A&E services with there being 51% of male attendances against the 49% of female attendances.

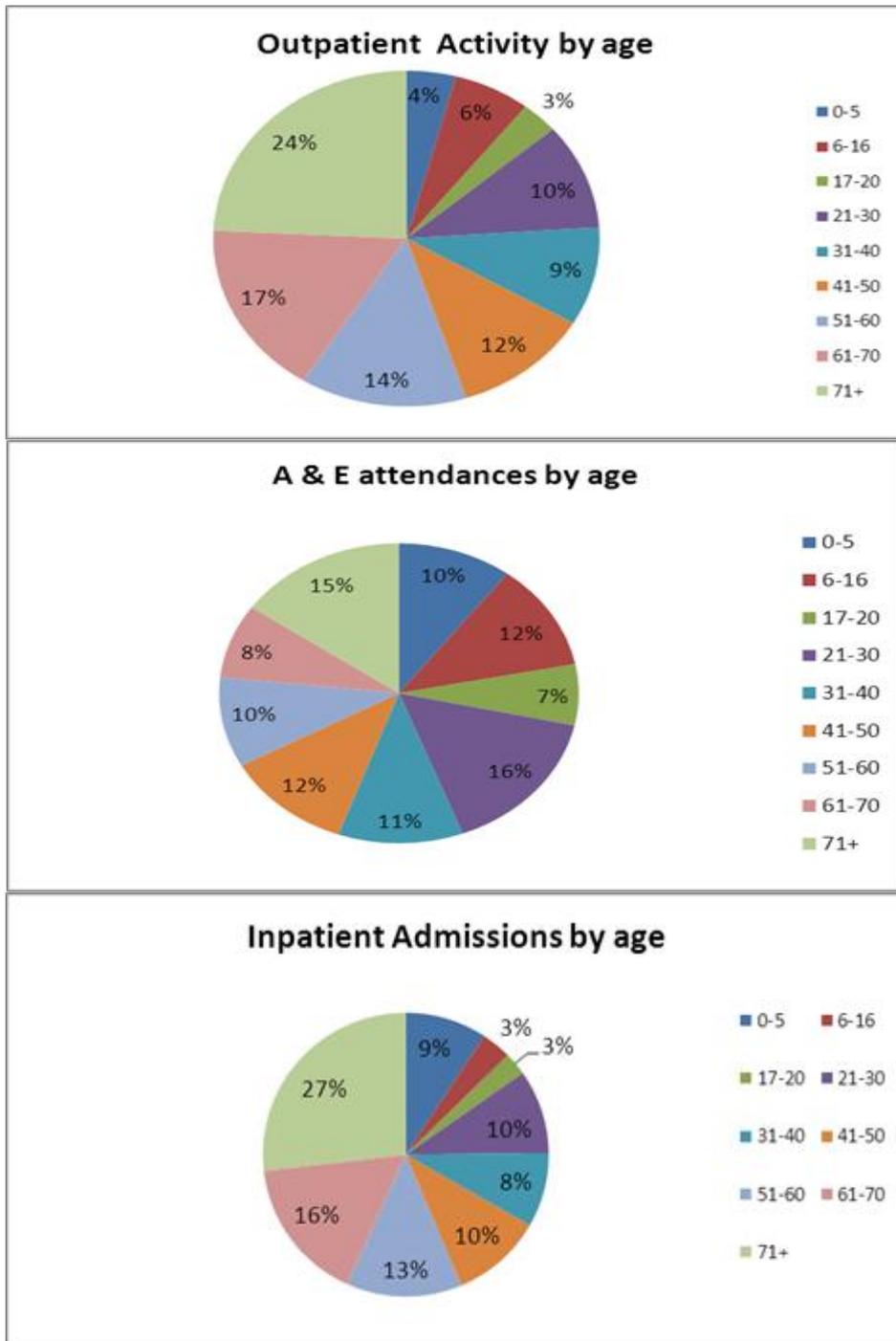
The local population split for our catchment area<sup>1</sup> is 49% males and 51% females, it can therefore be seen that there are slightly more males accessing the A&E service than is represented in the local population but inpatient and outpatient services reflect the proportions seen in the local population.

**Analysis by ethnic group**



It can be seen from this information that the majority of patients are registered as White-British. In our catchment area, there are 96% White- British which is slightly higher than the figures represented here. There is variation across the three areas in the quality of the information being recorded. This is monitored on a monthly basis at divisional level and when changes in recording are noted the data quality team take action to highlight this.

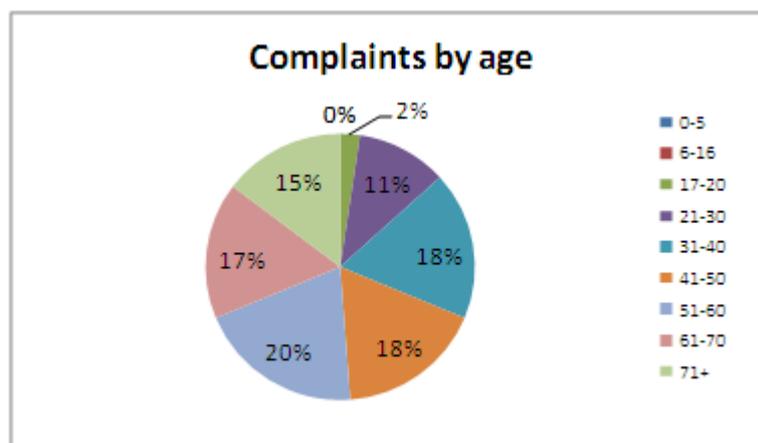
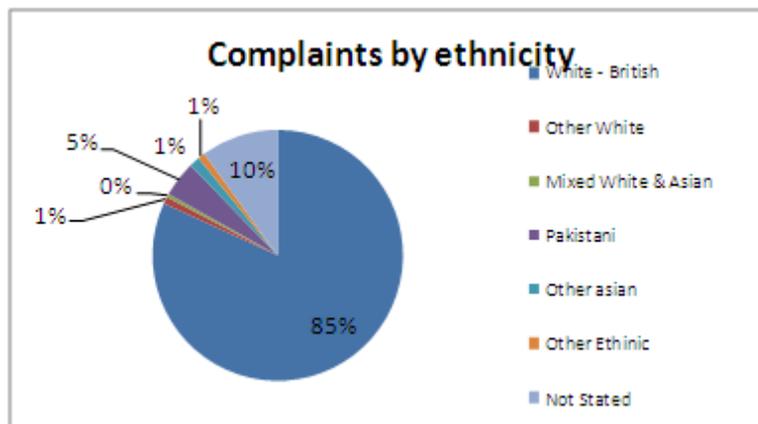
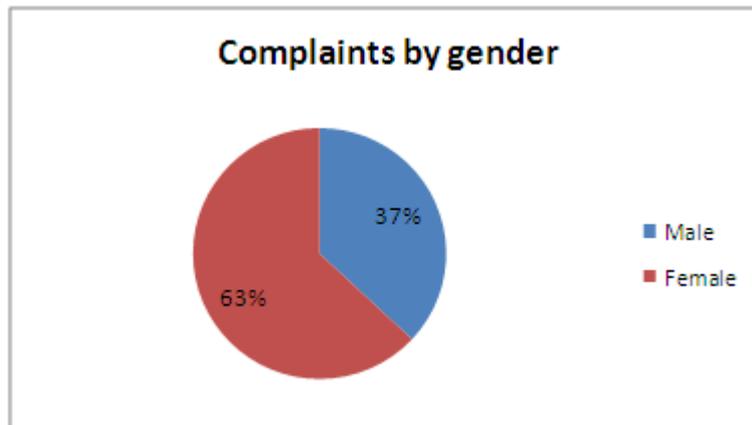
**Analysis by age**



The analysis demonstrates that the A&E department seen proportionally more patients 16 and under than are seen in the inpatient and outpatient areas, but are seeing less patients over the age of 70. The age profile for our catchment area indicates that there are 18% under 20 years of age, 62% 21-54 years of age and 20% 55 years and over. It can be seen from our data that we have disproportionately more patients over the age of 50 using our services but this reflects the increased medical needs of this section of the population.

## Complaints

391 formal complaints were received between April 2013 and March 2014, the information below demonstrates the splits by gender, ethnic group and age group. The gender, ethnic group and age group charts displayed below are not a true reflection of the 371 formal complaints stated above. These charts are based on a total of 211 of these formal complaints. This is due to the fact that not all complaints require the age, gender and ethnicity information so this data is not recorded.



## PALS enquiries

2280 PALS enquiries were received between 1 April 2013 and 31 March 2014.

Unfortunately, due to the way the DATIX system records the PALS information we are unable to provide the age, sex and ethnic category of enquiries received.

## National Inpatient Survey

The following information demonstrates the characteristics of respondents to the 2013 National Inpatient Survey.

Demographic characteristics	This trust	All Trusts
<b>Gender</b>		
Male	49%	47%
Female	51%	53%
<b>Age Groups</b>		
16-24	2%	3%
25-34	3%	4%
35-44	5%	6%
45-54	11%	12%
55-64	18%	17%
65-74	25%	25%
75-84	26%	23%
85+	8%	10%
<b>Ethnic Group</b>		
White-British	98%	93%
Irish	1%	1%
Gypsy or Irish traveller	0%	0%
Other white	0%	2%
White and Black Caribbean	0%	0%
White and Black African	0%	0%
White and Asian	0%	0%
Mixed/multi/ethnic background	0%	0%
Indian	0%	1%
Pakistani	1%	1%
Bangladeshi	0%	0%
Chinese	0%	0%
Other Asian	0%	0%
African	0%	1%
Caribbean	0%	1%
Other/Black/African/Caribbean	0%	0%
Arab	0%	0%
Other Ethnic	0%	0%

**No national outpatient survey carried out in 2013.**

It is recognised that there are gaps in the collection of Equality and Diversity information with regard to some of the protected characteristics. This will be taken forward in the implementation of the Equality Delivery System and the setting of Equality Objectives.