

SUMMARY REPORT		South Tees Hospitals  NHS Foundation Trust
Board of Directors		Date of meeting: 26 May 2015
Subject	Chief executive's report	
Prepared by	Chief executive Professor Tricia Hart & Head of communications Amanda Marksby	
Approved by	Chief executive Professor Tricia Hart	
Presented by	Chief executive – Professor Tricia Hart	
Name of meeting considered/approved by	Board of Directors	

Purpose: The purpose of this report is to provide the Board of Directors with an executive summary of our key strategic objectives, national policy and organisational issues	Decision	●
	Approval	●
	Information	●
	Assurance	●

Executive Summary
<p>The chief executive's paper provides information on:</p> <ul style="list-style-type: none"> • National inpatient survey • Nightingale Awards • Parkinson's initiative wins innovation award • Leading-edge cancer treatment reaches milestone • Research and development – clinical trials • Star Awards

Next Steps
<p>The Board is asked to note the contents of the report.</p>

Supports Trust Strategy Map in the following areas							
quality & patient safety		business sustainability		operational excellence		organisational capability	
deliver integrated care	●	improved cost control	●	improved patient flow	●	improved information	●
forefront of clinical innovation	●	increased productivity	●	improved innovation processes	●	continuous service improvement culture	●
specialised services development	●	increased revenue & market share	●	strong governance & risk management	●	workforce development	●
service quality and safety	●	enhanced services	●			strong partnerships & engagement	●

If a key risk(s) has been identified, please describe below

1. NATIONAL INPATIENT SURVEY

The Care Quality Commission's annual survey of inpatients was carried out in-year which asked people to give their opinions on the care they received, including information provided by staff, whether they were given enough privacy, the cleanliness of their wards, and their discharge arrangements.

Responses were received from 425 patients aged 16 and above who had stayed in hospital at least overnight, a response rate of 52% which was higher than the national average (47%).

Results were around the same as last year and, again, the organisation was rated highly for patients' overall views and experiences during their time with us with quite a number of areas scoring in the top 20% of performing trusts. There were three specific questions – out of 70 – where we fell into the bottom 20%:

- Patients did not share a sleeping area with patients of the opposite sex - 73% (the threshold for the lowest scoring 20% of all trusts was 79%)
- Patients did not share a bathroom/shower with patients of the opposite sex – 79% (the threshold for the lowest scoring 20% of all trusts was 83%)
- Patients did not feel threatened by other patients or visitors during their stay – 96% (the threshold for the lowest scoring 20% of all trusts was 96%)

Clearly we need to look at the report in more detail, particularly around the mixed gender rooms, bathrooms and bays, and consider why patients still perceive these to be in use and also at the 4% of our patients interviewed who said they felt threatened by other patients.

A full report, with progress already made in previous years, along with recommendations for action, will be shared with the Board in due course.

2. NIGHTINGALE AWARDS

It was another successful year for the Nightingale Awards and, on behalf of the Board, I'd like to congratulate all the winners. Yet again the standard of entries was outstanding.

Staff nurse Sarah Brooks, who works on the neonatal intensive care unit, won the overall Nightingale Award as well as 'staff nurse of the year' while matron Gill Hendry, assistant practitioner Annette Henderson and charge nurse Joe McGregor also picked up two awards each from the 15 categories. Category winners were:

- Michael Jukes - student of the year
- Annette Henderson - healthcare assistant of the year
- Sarah Brooks - staff nurse/midwife of the year
- Joe McGregor - charge nurse of the year
- Gill Hendry - senior nurse/midwife of the year
- A&E at James Cook - team of the year
- Rosie Dawson - midwifery award
- Major Zoe Thompson - military award
- Jan Pearson - The McCormack patients award
- Joe McGregor - Friends of the Friarage award
- Annette Henderson - community award
- Cathy Brammer - paediatric award
- Dianne Robinson - mentors award
- Gill Hendry - matron award
- Angela Hall and Cheryl Honeyman - poster winners
- Sarah Brooks – overall Nightingale award winner for 2015

3. PARKINSON'S INITIATIVE WINS INNOVATION AWARD

The Parkinson's team at James Cook has been selected by the Health Foundation, an independent healthcare charity, to be part of its new £1.5 million 'Innovating for Improvement' programme.

The programme is supporting 17 healthcare projects in the UK, with the aim of improving healthcare delivery and the way people manage their own healthcare by testing and developing innovative ideas and approaches and putting them into practice.

One person in every 500 has Parkinson's disease. Hospital outpatient clinics struggle to meet the often complex needs of patients, particularly when it comes to symptoms such as falls, freezing episodes, hallucinations and dementia.

The James Cook team will set up a "Parkinson's advanced symptom unit" (PASU) based in a local community day hospital to provide rapid access, specialist care for people struggling with their symptoms so rather than seeing patients for 15 to 30 minutes, the PASU will offer half-day or all-day appointments, enabling a more complete assessment of complex issues, from a wide variety of team members.

The clinic will be open to referrals from patients and carers themselves, as well as primary care providers and community-based teams, and will function as a centre of excellence, offering training to doctors, nurses and allied health professionals who work in the region. It will be led by consultant neurologist Dr Neil Archibald supported by members of the Parkinson's team as well as Parkinson's UK and mental health specialists from Tees, Esk and Wear Valley NHS Foundation Trust.

4. LEADING EDGE CANCER TREATMENT REACHES MILESTONE

The trust has treated its 200th patient with stereotactic ablative radiotherapy (SABR) – which delivers very high doses of radiation to tumours in the chest with millimetre precision using a linear accelerator.

Since introducing SABR in 2009, the service has gone from strength to strength with the department winning an HSJ Efficiency Award in 2013 for this pioneering work and we are now recognised as one on the leading radiotherapy centres in UK, offering some of the most advanced treatment to patients in the region.

As well as being more effective than conventional radiotherapy, SABR is also much more convenient for patients as it requires fewer visits. It is typically delivered in three to five treatments compared to the 20-30 treatments of conventional radiotherapy.

5. RESEARCH AND DEVELOPMENT – CLINICAL TRIALS

Last week, patients were given the opportunity to find out more about taking part in clinical trials and meet the research and development team as part of International Clinical Trials Day.

Last year more than 2,500 patients took part in around 200 different trials at the trust including:

- Exploring the potential benefits of exercise prior to major surgery
- Comparing keyhole surgery to conventional surgery for heart patients requiring aortic valve replacements
- Trialling a pioneering electrotherapy treatment designed to strengthen pelvic floor muscles and help women beat incontinence
- A national observational study to assess the long-term effects and safety of biologic treatments for psoriasis.
- A trial to determine whether a steroid treatment could reduce long term kidney failure in patients with a certain type of kidney disease

Research at the trust has continued to grow on year - there are very few areas now where we do not have clinical trials – and this was a great way to raise the profile of the various studies which are on-going and the important work of the team.

6. STAR AWARDS

The Star Awards are held to publicly recognise and celebrate the amazing work of our staff, volunteers and fundraisers across the trust and local community and we're now looking for nominations for teams and individuals who really demonstrate excellence in what they do.

This year we've introduced three new categories – transformation, infection reduction and Extra Life – with the full list as follows:

- Clinical team of the year
- Behind the scenes
- Partnership working
- Innovation
- Volunteer of the year
- Margaret Toase unsung hero award
- Transformation
- Infection reduction
- Fundraiser of year
- Extra life award

The closing date for nominations is Friday 31 July and entry forms and further details are on the website at <http://southtees.nhs.uk/about/awards/star/>.

**Chief executive
Professor Tricia Hart**