

SUMMARY REPORT – AGENDA ITEM 6		South Tees Hospitals  NHS Foundation Trust
Board of Directors		Tuesday 31 May 2016
Subject	Chief Executive's report	
Prepared by	Siobhan McArdle, Chief Executive, and Amanda Marksby, Acting Director of Communications and Engagement	
Approved by	Siobhan McArdle	
Presented by	Siobhan McArdle	
Name of meeting considered/approved by	Board of Directors	

Purpose: The purpose of this report is to provide the Board of Directors with an executive summary of key reports/objectives, national policy and organisational issues.	Decision	
	Approval	
	Information	●
	Assurance	

Executive Summary
<p>The paper provides information on:</p> <ul style="list-style-type: none"> • CQC re-inspection • Urgent Care Review • Early Access to Medicines Scheme • Nightingale Awards • Clinical Trials

Next Steps
The Board of Directors is asked to note the contents of the report.

Supports Trust Strategy Map in the following areas							
quality & patient safety		business sustainability		operational excellence		organisational capability	
deliver integrated care		improved cost control		improved patient flow	●	improved information	●
forefront of clinical innovation	●	increased productivity	●	improved innovation processes	●	continuous service improvement culture	●
specialised services development		increased revenue & market share		strong governance & risk management		workforce development	
service quality and safety	●	enhanced services	●			strong partnerships & engagement	●

If a key risk(s) has been identified, please describe below
--

1. CQC RE-INSPECTION

Next week the Care Quality Commission will be carrying out a further inspection of our organisation from 8 to 10 June and, once again, talking to patients, carers and staff and checking the right systems and processes are in place. The inspectors can go anywhere, review patient records and ask for any information they need.

Processes are in place to ensure all information requests are co-ordinated through the Quality Assurance team and key areas of focus for the inspectors are expected to be around:

- Safe medication practice
- Safeguarding adults and children
- End of life care and DNACPR
- Staffing levels

CQC inspectors will also have a stall in the small atrium at The James Cook University Hospital tomorrow (1 June) to encourage feedback from patients and this will be manned from midday until 3pm.

2. URGENT CARE REVIEW

The Board is aware that NHS South Tees Clinical Commissioning Group (CCG) has been holding a formal public consultation on plans to extend access to GP services across the South Tees area which would have an impact on the services we currently provide at the Resolution Health Centre in North Ormesby.

Around 2,000 people completed consultation surveys and their responses have been analysed and presented to the CCG in an independent report which is available at www.makinghealthsimple.org. The majority of respondents (53.7%) supported Option Two (the CCG's preferred option) which comprised of:

- Four extended hours GP centres open from 6pm to 9.30pm weekdays and 8am to 9.30pm at weekends, replacing the current walk-in centres at North Ormesby and Eston Grange
- A GP working at the front of the accident and emergency department at The James Cook University Hospital
- GP out-of-hours service reduced to 9.30pm to 8am, 7 days a week
- GP-led minor injuries units with X-ray (James Cook open 24 hours a day, 7 days a week and Redcar Hospital open 8am to 9.30pm, 7 days a week – reduced from 24 hour opening to reflect the significant reduction in patient demand after 9.30pm)

The CCG's Governing Body met last week to discuss the report before it was shared with key partners and stakeholders such as Middlesbrough Council, Redcar & Cleveland Council, Healthwatch and Health and Wellbeing Boards. The report will also be considered by the Joint South Tees Health Scrutiny Committee on 10 June 2016 for their formal response.

After that, the CCG's Governing Body will receive a report outlining a number of recommendations that will include public feedback from the consultation as a key component and make a decision on the future of urgent care services on 6 July. Any changes to services agreed by the Governing Body will come into effect on 1 April 2017.

3. EARLY ACCESS TO MEDICINES SCHEME

The James Cook University Hospital was the first centre in the UK to get access to a new immunotherapy drug for a lung cancer patient as part of the Early Access to Medicines Scheme. Previously it had only been available to patients in clinical trials or privately.

The scheme aims to give patients with life threatening conditions access to medicines that do not yet have a marketing authorisation when there is a clear unmet medical need and involves the Medicines and Healthcare Products Regulatory Agency providing a scientific opinion on the benefit and risk balance of the medicine, based on the data available.

In this case the patient had responded so well to chemotherapy treatment that his consultant, Dr Talal Mansy, made a special request to use an immunotherapy drug called Pembrolizumab through the scheme with support from histopathology, pharmacy and the chemotherapy day unit.

Their collective effort to improve the patient's treatment and experience mean this gentleman is now receiving this treatment.

4. NIGHTINGALE AWARDS

One of our priorities for 2016/2017 and long-term is to improve patient outcomes and experience and the Nightingale Awards held earlier this month, highlighted examples of where we are putting the patient at the centre of everything we do from:

- A community nursing team who helped fulfil a patient's wish to die at home
- A nurse who organised a wedding for a terminally ill patient and
- A nurse who wrote a book for siblings about their little brother or sister's stay in the neonatal unit.

The awards have been a highlight of our organisation's nursing calendar since 2004 and this year's overall winner was Ann Marie Pryde, an assistant practitioner on the neonatal unit at The James Cook University Hospital, who was nominated by colleagues Sue Thompson and Jane Hall.

Her work in the past year has included developing a personalised stoma care plan for babies who have returned to the unit after undergoing bowel surgery in Newcastle and putting together a Family Guide, as well as a booklet for siblings of poorly babies on the unit.

Other Nightingale Award winners included:

- Staff nursing - Kim Barstow
- Student nurse - Samuel Woodhouse
- Paediatric nurse – Jo Tye
- Midwife - Emily Williams
- Military nurse - Corporal Natasha Sinclair
- Nurse mentor - Sue Beech
- Matron - Beverley Rodgers
- Sister's award – Lydia Bussey
- Senior nursing – Lynne Young
- Placement – Paediatric day unit
- Friends of the Friarage Award - Naomi Biggs
- McCormack Award – Ward five (James Cook)
- Team – Ward five (James Cook)
- Community - Northallerton community nursing team

5. CLINICAL TRIALS

Taking part in clinical research shows our organisation is committed to improving the quality of care we offer and making a contribution to wider health improvement. Our clinical staff keep up-to-date with the latest possible treatment options and recognise that active participation in research leads to improved patient outcomes.

In 2015/2016, we ran 180 research trials involving 2,500 patients and have been actively involved in this year's 'Okay to Ask' awareness event and International Clinical Trials Day to thank our patients who have helped to improve outcomes for future patients. More information about our involvement in clinical trials is available on the Trust website.

CHIEF EXECUTIVE – SIOBHAN MCARDLE