

Meeting / Committee:	Board of Directors	Meeting Date:	Tuesday 25 November 2014
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This paper is for: (Only 1 column to be marked with x as appropriate)	Action/Decision	Assurance	Information X
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Title:	Chief executive's report
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Purpose:	The purpose of this report is to provide the Board of Directors with an executive summary of our key strategic objectives, national policy and organisational issues
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Summary:	<p>The paper provides information on:</p> <ul style="list-style-type: none"> • Care Quality Commission – listening event • Enter and view visit – Friarage Hospital • Three-year recovery plan • Winter planning – flu campaign update • Service development – robotic surgery • Sharing best practice internationally • Awards and achievements
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Prepared By:	Prof Tricia Hart Chief executive and Amanda Marksby, head of communications	Presented By:	Prof Tricia Hart Chief executive
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Recommendation:	The Board of Directors is asked to note the contents of the report
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Implications (mark with x in appropriate column(s))	Legal	Financial	Clinical X	Strategic X	Risk & Assurance X
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1. CARE QUALITY COMMISSION – LISTENING EVENT

It's just a fortnight away from the Care Quality Commission's inspection of the trust from 9 to 12 December, where around 60 inspectors will be here to make judgements about the following questions:

- Are our services safe?
- Are they effective?
- Are they caring?
- Are they responsive to people's needs?
- Are they well-led?

During their time with us, the team will observe our practice across all our sites, talk to patients, carers and staff (both individually and in focus groups), follow patient pathways and review our data, policies and other information.

As part of this process, the CQC will be holding a public listening event on Tuesday 2 December in St Mary's Centre, Corporation Road, Middlesbrough, at 6.30pm where people can meet the inspectors and share their experience of the services and care provided by the trust. Alternatively, feedback can be shared with the CQC anonymously at www.cqc.org.uk, enquiries@cqc.org.uk or by phoning 03000 616161.

2. ENTER AND VIEW VISIT – FRIARAGE HOSPITAL

On Monday 17 November, Healthwatch North Yorkshire carried out an 'enter, view and observe' visit to the Friarage Hospital as part of its wider programme of work looking at the quality of health and social care across the county.

The purpose of the visit was to get a 'snapshot' of the hospital and the five-strong team looked at hospital discharge and post-hospital support arrangements, made observations in inpatient areas and talked to patients, relatives/carers and staff.

An official report will be sent to the governance team shortly but overall the informal feedback was very positive and complimentary, with team members saying they would be happy for their relative to be cared for at the Friarage.

3. THREE-YEAR RECOVERY PLAN

We have now shared our recovery plan that will get us back to a sustainable financial position within three years with staff and key stakeholders.

We all recognise this is not without real challenges - we have to save £91million between now and 2017 while at the same time protecting the quality and safety of services we provide – and in summary our savings target breaks down as:

- £21.9m (3.8% this financial year)
- £40.1m (7.8% in 2015/2016)
- £29.0m (5.8% in 2016/2017)

We are already on track to deliver our £21million target this year, thanks to staff tightly managing budgets in their own clinical and corporate centres alongside the many 'Continuing the Journey' projects we have begun with the support of colleagues from McKinsey.

Our transformation office is now firmly established in the trust, so we will take the lessons we have learned to drive forward more 'Continuing the Journey' projects over the next three years to not only save money and drive out waste, but also improve services, systems and processes to benefit patients and staff.

However to make this plan work requires a high level of engagement and the ongoing commitment, talent and innovative skills of all our staff and we're looking at ways we can further engage with staff on this crucial work.

We also have an extensive external engagement plan around our three-year recovery which includes regular briefings to external partners including our commissioners, local area team, MPs and health scrutiny committees, links with the media and making better use of social media, including video,

4. WINTER PLANNING – FLU CAMPAIGN UPDATE

I'm delighted to say, a total of 5,127 staff have now had their flu vaccination – a 65.9% uptake. These include:

- Doctors - 608 (85.3%)
- Nurses, midwives and health visitors – 1,648 (57.8%)
- Other professionally qualified - 660 (62.3%)
- Support to clinic staff - 2,211 (69.9%)

The national target for 2014/2015 is to achieve 75% uptake and we're continuing to urge staff to come forward, especially healthcare workers and their support staff with patient contact, who are at greater risk of contracting the virus.

5. SERVICE DEVELOPMENT – ROBOTIC SURGERY

A team of urologists at The James Cook University Hospital have, for the first time this month, used a da Vinci robot to treat prostate cancer.

It is hoped this hi-tech procedure will dramatically improve outcomes and cure rates for men with the disease, while reducing the side effects and complications of surgery and the length of time patients have to stay in hospital.

The robot has revolutionised surgical treatment for prostate cancer by making it possible for surgeons to perform minimally-invasive surgery with greater precision and control than ever before.

It uses tiny instruments, controlled remotely by the surgeon sitting at a console. The surgeon has the benefits of 3D vision and hand and foot controls to control the micromanipulators, which have a greater range of movement than the human hand.

This is a significant development for the trust and, over time, will be used not only to treat patients with prostate cancer but also bladder cancer, kidney cancer, colorectal and gynaecological disease, head and neck disease and thoracic surgery.

It is estimated that between 300 and 400 patients a year, including 100 men with prostate cancer, will benefit from robotic surgery, which has been made possible through the generosity of the local population donating to South Tees Hospitals Charity and the support of our local commissioners.

6. SHARING BEST PRACTICE INTERNATIONALLY

The radiotherapy team has been sharing best practice with clinicians working at Karolinska Institute, the internationally-renowned oncology centre in Stockholm Sweden.

Like South Tees, the institute has linear accelerators made by Elekta and the purpose of the two-day visit was for the Swedish team to learn more about the capabilities of the machines and what the software can do. This was a great peer-to-peer training exercise and will, ultimately, result in greater benefits for all our patients.

7. AWARDS AND ACHIEVEMENTS

I am delighted to share with colleagues some recent awards and achievements within the organisation.

- In collaboration with P+HS Architects and partners, was a winner in the Building Better Healthcare Awards earlier this month. The team won the 'Innovations in Procure21+' category for estates improvements across the organisation which has enabled us to deliver more than £62million worth of schemes across the James Cook and Friarage hospitals through the P21/P21+ framework.

Uniquely under this framework, the trust and Interserve have formed a partnership with the PFI concessionaire Endeavour, and facilities management provider, Carillion, to deliver a highly-bespoke series of capital schemes together with hard FM services, including the backlog maintenance programme for the entire estate.

This has allowed the team to ensure that all schemes, whether they are new build, refurbishment or maintenance projects, are fully co-ordinated and constitute exceptional value for money for the NHS. The judges praised the entry for setting an exemplar for cross-party working and for ensuring value for money for the NHS.

- Head of organisation development, Professor Maxine Craig, has been named an HSJ Top Innovator for the second year in succession. Maxine, a former nurse, moved into organisational development in the mid-1990s and is now seen as the leading thinker in the country on its application in healthcare.
- Continence specialist nurse Michelle Payne, was one of 79 nurses to receive the Queen's Nurse title, which was presented by Professor Viv Bennett, Director of Nursing at the Department of Health and Public Health England.
- The Trinity Holistic Centre has been chosen as one of ten charities to benefit from a £10,000 'Goalden Giveaway' but need our online votes, as the more they get, the greater the share of the £10,000 pot it will receive from Teesside Philanthropic Foundation's annual charity giveaway. To vote visit www.teessidecharity.org.uk before Friday 5 December. Please note votes are restricted to one per person/ IP address so colleagues and staff should vote from their home computer or smart phone/tablet.

**CHIEF EXECUTIVE
PROFESSOR TRICIA HART**
