

Agenda Item 7



Meeting / Committee:	Board of Directors	Meeting Date:	31 May 2012
-----------------------------	--------------------	----------------------	-------------

This paper is for: (Only 1 column to be marked with x as appropriate)	Action/Decision	Assurance	Information
			X

Title:	Chief Executive's Report
---------------	--------------------------

Purpose:	The purpose of this report is to provide the Board of Directors with an executive summary of our key strategic objectives, national policy and organisational issues
-----------------	--

Summary:	<p>The paper provides information on:</p> <ul style="list-style-type: none"> • Margaret Toase • The future of children's and maternity services • Nightingale Awards • Top 40 Hospital • Overall year-end performance • Minor injuries unit • Olympic torch bearers • Clinical scientists enhance lifesaving research
-----------------	---

Prepared By:	Simon Pleydell Chief executive & Amanda Marksby, Communications lead	Presented By:	Simon Pleydell Chief executive
---------------------	---	----------------------	-----------------------------------

Recommendation:	The Board of Directors is asked to note the contents of the report
------------------------	--

Implications (mark with x in appropriate column(s))	Legal	Financial	Clinical	Strategic	Risk & Assurance
			X	X	X

1. MARGARET TOASE

I am sure the Board will join me in being greatly saddened by the death of Margaret Toase, former chair of the staffside organisation, who died peacefully in Teesside Hospice on Friday 11 May after a long illness.

Her funeral was attended by many members of staff and our sympathies have been conveyed to her family including her husband Derek and three daughters – Sarah, Emma and Rebekah – at this tragic time.

Friends and colleagues are welcome to add their own thanksgiving for the life of Margaret in the chapel at The James Cook University Hospital, where there are sheets on the altar for personal tributes. We also intend to hold a memorial service at a later date.

2. THE FUTURE OF CHILDREN'S AND MATERNITY SERVICES AT THE FRIARAGE

Our clinicians have nearly completed the public engagement meetings which are being led by Hambleton, Richmondshire and Whitby Clinical Commissioning Group on the future sustainability of children's and maternity services.

Some of the key concerns coming from the meetings to-date are around transport and distance, people not realising there are other choices available to them, doctor/patient relationships and continuity of care, care of children with complex physical needs, what happens overnight in an emergency and mothers identified as 'low risk' who develop complications or a baby needing resuscitation.

In addition to the engagement meetings, the CCG has published a survey for people to share their previous experiences and give their views and opinions about local services and proposed changes.

The results of the survey, along with focus groups, meetings, fact-finding visits to hospitals and other public engagement, will feed into the decision-making process once the engagement period end on 25 June.

The CCG is working with the trust on actively developing further options as a result of feedback and will make recommendations to the NHS North Yorkshire and York Board in July. If any major changes are proposed a formal consultation process will take place during the autumn.

The final engagement meeting takes place in Bedale on Monday 18 June in Bedale Hall at 7.30pm and anyone wanting to get involved in discussing future of children's and maternity services at the Friarage hospital can still submit their views in a number of ways to the CCG.

Telephone: 0800 06 88 000

E-Mail: nyy-pct.friarage@nhs.net

Write to: Hambleton, Richmondshire and Whitby CCG, FREEPOST RSHB-UTRR-LZUA, The Hamlet, Hornbeam Park, HARROGATE, HG2 8RE

3. NIGHTINGALE AWARDS

This month the trust held its Nightingale Awards, which recognise the unique and important contribution nursing and midwifery makes to patients and their families on a day-to-day basis.

This year's theme was "I see the person in every patient" so it was quite fitting that the overall winner was staff nurse Kim Barstow of ward 3 who has worked hard to enhance the experience of patients with dementia and offer support to their families.

Kim has worked with us for nearly three years and has developed a special interest in improving the care dementia patients receive in an acute setting. She was nominated by her managers for her hard work, commitment and enthusiasm and for being passionate about patient care. Other winners were:

Student nurse/student midwife, cadet nurse or student operating department practitioner – Josie Hitchin, student nurse

Healthcare assistant/assistant practitioner – Clare Donnelly, health care assistant

Staff nurse/staff midwife and operating department practitioner – Kim Barstow, staff nurse

Sister/charge nurse – Vicky Garriock, children's community nursing sister

Specialist nurse/specialist midwife – Annmarie Riordan, Macmillan specialist nurse

Senior nurse – Val Gair, matron for theatres and anaesthetics

Team award – Hambleton and Richmondshire specialist palliative care team

Poster winner - Anne Marie Hall, clinical matron for surgery

Friends of the Friarage award – nursing team, intensive therapy unit, FHN

Matrons' award – Michael Carr, charge nurse

Military award – staff sergeant Victoria Quigley

The Debbie Ford memorial award – paediatric intensive care team

The Elaine Thorpe memorial award – Rose Joy, community midwife

The McCormack patients' award – ward 19, JCUH

Director of nursing's lifetime achievement award – Margaret Toase

Mentor's award: Practice mentor – Dawn Appleton, staff nurse

Mentor's award: Practice placement - ward 21 and PDU team

4. TOP 40 HOSPITAL

For the twelfth year running the trust was named as one of the CHKS 40 Top Hospitals, which are based on the evaluation of 21 indicators of clinical effectiveness, health outcomes, efficiency, patient experience and quality of care.

These awards recognise outstanding performance in the areas which CHKS believe are critical to delivering good patient care and the organisation is one of only a handful in the country to receive the award annually since its inception.

5. OVERALL YEAR-END PERFORMANCE

While I know the performance report is included in the agenda, I felt it was fitting to include in my Board report a thank you to staff for doing a tremendous job throughout the year in achieving our key performance targets for 2011/2012,

particularly given the huge pressures the organisation faced during the winter months and the challenging financial agenda.

During the year we continued to see – and treat - more patients than ever before and had:

- 2,289 more emergency admissions (from 79,115 to 81,404)
- An inpatient growth of 2,513 (from 178,475 to 180,988 – finished consultant episodes)
- 2,055 more patients through accident and emergency (125,726 to 127,781)
- 477,253 outpatient attendances (new and review)

The trust also continued to make major reductions in healthcare associated infections. Across the organisation there were only two cases of MRSA in the whole year - a further reduction of 67% - we reduced MSSA by 27% and also reduced our number of Clostridium difficile cases, recording 67 cases in-year (a 46% decrease).

The target we have been set this year is to have no more than three cases of MRSA and no more than 80 cases of clostridium difficile so as ever constant vigilance is needed but as an organisation we should be proud of what we have achieved.

6. MINOR INJURIES UNIT

This month, temporary changes were made to the opening times of the minor injuries unit at Guisborough General Hospital due to staffing pressures. The unit is currently open 9am and 5pm - Monday to Friday – and 8am to 8pm on weekends/bank holidays, instead of the usual round-the-clock service.

Patients with any minor injuries or minor illness are being asked to use alternative local services including the urgent care centre in Redcar, local GP walk-in centres or the out-of-hours-service or accident and emergency at The James Cook University Hospital.

However arrangements are in place to re-direct people who may arrive at the unit unaware of the changes.

Colleagues will be aware of the concerns being raised in the community about the future of Guisborough General Hospital. A major task we are currently addressing, in partnership with our commissioners, local authorities and local GPs, is how we support more patients to be cared for at home as opposed to in hospital – be it an acute or community hospital.

Once this in-depth work is complete we can then together take a more definite view of the future role of the community hospitals in our areas but we have no plans at this moment for further change or service closures.

7. OLYMPIC TORCH BEARERS

Neonatal nurse Jo Chubb and healthcare assistant Rick Betts, who both work at James Cook, will both be taking part in the Olympic relay, carrying the torch on Sunday 17 June.

Jo was nominated to take part on one of the Middlesbrough legs of the journey by former colleague Sue Seargeant in recognition of her charity and fundraising work over the years and for changing careers to become a neonatal nurse after daughter Emily needed medical help.

Rick, who works in the operating theatres, will carry the torch in Stockton after being nominated by the parents of one of the many young athletes he coaches with Middlesbrough (Mandale) Athletics Club at Clairville Stadium, where he has helped out over the last 30 years.

He also has the double honour of working as part of the timing and scoring team at the Olympic Games in Stratford, having already visited the capital three times for various training events including the test event at the stadium in May.

His first shift inside the Olympic Stadium will be during its showcase event – the men's 100 metre final.

8. CLINICAL SCIENTISTS ENHANCE LIFESAVING RESEARCH

Clinical scientists at James Cook have assisted a military research programme by developing a unique tool that could help save the lives of those suffering from severe blood loss.

The staff in the medical physics team came up with a way to attach a lower body suction machine to a standard physiotherapy tilt table. Working with research teams at Durham University it will be used to safely simulate shock on a battlefield so they can monitor the body's reaction to blood loss.

CHIEF EXECUTIVE SIMON PLEYDELL
