

## Environmental aids

There is a range of equipment for people who use cochlear implants that may help to improve what you hear. You can purchase the additional equipment or it may be possible to obtain it on long term loan from your local social services department. Depending on where you live, equipment from social services is either free, means tested or you may have to pay a contribution. Each social services department has their own eligibility criteria and range of equipment. Please ask the cochlear implant team for advice about the type of equipment you might find helpful and how to go about obtaining it.

It is possible to obtain additional equipment to help hear or be alerted to:

- Television
- Telephone/mobile
- Computer/laptop/tablet
- Doorbell
- Alarm clock
- Smoke & baby alarm

For more information about the type and range of equipment available, please refer to the product catalogues from the following companies/organisations:

### **Sarabec**

Tel: 01642 247 789  
Fax: 01642 230 827  
Minicom: 01642 244 148  
Email: [mail@sarabec.co.uk](mailto:mail@sarabec.co.uk)  
Website: [www.sarabec.com](http://www.sarabec.com)

### **Connevans catalogue**

Tel: 01737 247 571  
Fax: 01737 223 475  
Minicom: 01737 644 016  
Email: [info@connevans.com](mailto:info@connevans.com)  
Website: [www.connevans.com](http://www.connevans.com)  
Online shop: [www.DeafEquipment.co.uk](http://www.DeafEquipment.co.uk)

### **BT Including You**

Tel: 0800 800150  
Website: [www.bt.com/inclusion](http://www.bt.com/inclusion)  
Email: [solutions@hearingloss.org.uk](mailto:solutions@hearingloss.org.uk)  
Website: [www.actiononhearingloss.org.uk/shop](http://www.actiononhearingloss.org.uk/shop)

### **Action on Hearing Loss (Solutions catalogue)**

Tel: 03330 144 525  
Minicom: 03330 144 530  
Fax: 03332 405 657  
SMS: 0780 000 0360

Additional wireless accessories are also available to purchase directly from the cochlear implant companies.

*Advanced Bionics Online Store:* <https://shop.bionicear.com/>

*Cochlear Online Store:* <https://store.mychochlear.com/>