15 years

It has been 15 years since the Friarage Hospital became an integral part of South Tees Hospitals NHS Foundation Trust. During that time we have been working with GPs and our commissioners, Hambleton, Richmondshire and Whitby Clinical Commissioning Group (CCG), to bring in many new skills and services which offer more locally delivered care for many patients.

As one of the smallest hospitals in the country, the Friarage has faced its challenges and, at times, has had to adapt as healthcare has changed. However we remain strongly committed to the delivery of clinically safe and sustainable services to the people of Hambleton, Richmondshire, Whitby and the surrounding area from our Friarage site.

Awards and achievements

2004
Building work starts on our £21 million redevelopment of the Friarage site.

2006
Trust named best performer in the country in Dr Foster Good Hospital Guide Awards.

2007
Trust named Acute Healthcare Organisation of the Year in the HSJ Awards.

2007
Royal Visit. The Countess of Wessex officially opens the new ward block at the Friarage Hospital and meets patients and staff.

2012
A special parade is held to celebrate the hospital’s links with the military and to honour service personnel with Queen Elizabeth Diamond Jubilee medals.

2013/14
Brendan Ruddy and the Friarage estates and facilities team win Yorkshire Water’s Taking Responsibility for Business Awards 2013/14 in the health and safety award - safe water section.

2014
The hotel services team win two Association of Healthcare Cleaning Professionals (AICP) 2014 awards – working in partnership and supervisor team of the year.

2014
The combined medical and surgical assessment unit at the Friarage Hospital which has reduced admissions to surgical wards is shortlisted in the acute service redesign category in the HSJ’s annual Vale in Healthcare Awards.

2014
Dr Kumar Das, Associate Specialist in Orthopaedics at the Friarage Hospital is awarded an MBE in the Queen’s Birthday Honours.

2014
Conference specialist nurse Michelle Payne is awarded the title of Queen’s Nurse.

2017
The Friends of the Friarage Hospital mark the start of their Diamond Jubilee year having raised in excess of £3million for the Friarage Hospital and local community.

Looking to the future...

This summer (2017), work began on The Sir Robert Ogden Macmillan Centre - our multi-million pound cancer redevelopment in partnership with Macmillan Cancer Support. The new building will provide a spacious, state-of-the-art facility on the Friarage site for people living with cancer and the Trust has contributed just under £3million towards the enabling works.

North Yorkshire-based philanthropist Sir Robert Ogden is also funding the project with Macmillan – his third similar project in partnership with the charity.

The building will include:

• A chemotherapy treatment lounge with capacity to treat up to 15 patients a day
• Complementary therapy facilities
• Treatment and consulting rooms
• A Macmillan cancer information and support centre
• Supporting accommodation (including telemedicine facilities)

We are excited to be working with Macmillan to build this fantastic facility at the Friarage and this centre will enable us to further enhance our delivery of leading edge cancer services closer to the population we serve.

This project, along with our new MRI scanner which started to scan patients in April 2017, and other recent service developments such as the introduction of new lung surgery services at the hospital, further demonstrate our long-term commitment to the hospital.

Investment in the estate

The Trust has invested more than £40 million into the Friarage estate over the last 15 years including major schemes such as the redevelopment of the new ward block and essential infrastructure including a new £3.5 million energy centre.

But it’s not just bricks and mortar... last year we spent almost £1 million on new equipment in endoscopy, our orthopaedic and cardiothoracic theatres and radiology for our clinical teams.

We would also like to thank the Friends of the Friarage, South Tees Hospitals Charity and countless other fundraisers who have not only supported the recent MRI Scanner Appeal but other clinical services across the hospital. Your generosity over the years continues to have a huge difference to patients and staff.

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15 years at the Friarage Hospital

Service Developments & Improvements

Our services

Partnership working for our local communities

The Friarage Hospital continues to be of significant importance to both the Trust and Hambleton, Richmondshire and Whitby Clinical Commissioning Group (CCG). The CCG have funded a number of developments over the years that support our joint vision of improving clinical services and providing care closer to home, including:

- Investment in community nurses, therapists and fast response teams working to support admission avoidance and facilitate timely discharge
- Reviewing the medical workforce model, investing in acute physicians and developing the role of the ‘GP hospitalist’ proof of concept project
- Securing resource and sign up for consultants ‘on call’ to have remote working and video conferencing, which in turn reduces the needs for patients having to travel between hospital sites
- Continuing to develop community integrated care teams across health and social care
- Investing in the ambulatory care and CHWAT (outpatient and home parenteral antimicrobial treatment) unit - an innovative service which allows emergency patients, who would usually have to stay in hospital, to be treated as outpatients - or even in their own homes
- Providing additional center funding to support consultant weekend working
- Strengthening third sector partnerships, including working with Age UK to support elderly patients being discharged home from hospital
- Piloting multi-professional “one stop shop” Geriatric Assessment Services and Critical Care Units at the Friarage Hospital, which aims to present available admissions of the frail elderly through proactive assessment and care planning.

A number of new clinics have also been developed most recently including children’s optometry, gastroenterology and audiology, as well as strengthening the model of urgent and emergency care by integrating services so patients can be seen at the right place, at the right time by the most appropriate people.

Access to defibrillators across Hambleton, Richmondshire and Whitby areas has also increased significantly over the last two years, with over 80 defibrillators now installed in rural areas, which means when someone suffers a cardiac arrest out of hospital, their chances of survival are hugely increased.

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April 2015

Development of an integrated heart failure service which includes in hospital reviews for patients before discharge.

2012

Community rapid access and antenatal service established, which ensures rapid access and triage of patients.

2012

Open access endoscopy service – over 1,000 patients have been seen.

July 2013

EZ-Plan Scanner Appeal is launched at Friarage Hospital.

December 2013

A specialist critical care and treatment unit which provides rapid diagnosis and treatment for people who need urgent assessment and care.

February 2016

The endoscopy unit is awarded JAG accreditation, ensuring that the Friarage offers a high quality service to patients undergoing investigations.

May 2016

Introduction of new wireless technology, which enables doctors to get real time information on patients using mobile devices.

Nov 2016

Investment in surgery services at the Friary - initially benefiting 150 patients a year.

March 2017

MRI Scanner arrives at the Friarage Hospital following a successful fundraising campaign by South Tees Hospitals Charity in partnership with Friends of the Friarage.