

Contact us

For further information, please contact Medical Illustration on **01642 835907**.

Our address is:

Medical Illustration Department
The James Cook University Hospital
Marton Road
Middlesbrough TS4 3BW

Find us

At The James Cook University Hospital we are located off the main hospital mall at the North Entrance near the Outpatients Pharmacy and Pain Clinic. At Friarage Hospital, Northallerton we are located in the Main Outpatient Department.

Opening hours

Monday to Thursday: 8.30am – 5.00pm

Friday: 8.30am – 4.30pm

Please note - we are closed for lunch between 1pm and 1.30pm every day.

Further information

You can find out further information on medical illustration by visiting the following websites:

The Institute of Medical Illustrators
www.imi.org.uk

The Committee for the Accreditation of Medical Illustration Practitioners
www.camip.org.uk

The Academy for Healthcare Science
www.ahcs.ac.uk

Comments, compliments, concerns or complaints

South Tees Hospitals NHS Foundation Trust is concerned about the quality of care you receive and strives to maintain high standards of health care.

However we do appreciate that there may be an occasion where you, or your family, feel dissatisfied with the standard of service you receive. Please do not hesitate to tell us about your concerns as this helps us to learn from your experience and to improve services for future patients.

Patient Advice and Liaison Service (PALS)

This service aims to advise and support patients, families and carers and help sort out problems quickly on your behalf.

This service is available, and based, at The James Cook University Hospital but also covers the Friarage Hospital in Northallerton, our community hospitals and community health services. Please ask a member of staff for further information.

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Medical Illustration department

Patient Information

Clinical photography and video service



Medical Illustration

The Medical Illustration Department provides a clinical photography and video service across the trust. We employ clinical photographers to take your photographs, or video, for your medical records to monitor your condition and treatment. They can also be used as part of the planning process alongside other tests such as x-rays, scans and blood tests. Our clinical photographers are fully qualified and registered with the Committee for the Accreditation of Medical Illustration Practitioners (CAMIP).

Consent

When you have photographs/video taken within the hospital you have the choice of how they are used, this is documented on a special consent form that you will be asked to sign by your healthcare professional.

The consent form has three options that you may sign:

1. **Medical records:** to assist with your care and treatment.
2. **Teaching and research:** to train other healthcare professionals.
3. **Patient to patient:** to show to other patients at this hospital who may be having the same treatment as you.

You have the right to change your mind about the permission you have agreed to at any time by calling our department on 01642 835907.

Publication: your photographs/video may be of such interest that a healthcare professional may wish to publish them in a medical journal or text book. Before they can be used in this way, you will be contacted and asked to sign a separate consent form if you agree to this. Most of these publications are available online and you should be aware that your photographs/video may appear there as well. Please note - once they have been published it is not possible to withdraw your consent.

Clinical photography session

If you are sent to the Medical Illustration Department you will be photographed or filmed in our fully equipped photographic studio. If you are unable to attend our studio, a clinical photographer can visit you in clinic, on the ward or even in the operating theatre. Our photographers aim to reassure you throughout the process and always respect your privacy and dignity. If you need to undress for your photographs/video we will offer you a chaperone that can stay with you during the session to make you more comfortable.

Please note - clinical photography involves the use of flashing lights so if you suffer from any medical condition that might be affected by this, please let your photographer know.

Image storage

All photographs and video recordings are stored on our secure electronic database to make sure they are safe. This database can only be accessed by the relevant healthcare professionals in the trust.

South Tees Hospitals NHS Foundation Trust owns the copyright to all clinical photographs/video. In line with the Data Protection Act (1998), you can request copies of your clinical photographs or video by contacting Legal and Risk Services on 01642 854460. You will be charged an administration fee.

Appointment cancellation

If you cannot attend your appointment, please call us to rearrange a more suitable time.