

Contacting the chaplains

The James Cook University Hospital

The direct line telephone number is 01642 854802 (or extension 54802 from within the hospital) where non-urgent messages can be left.

In an emergency please call the hospital switchboard on 01642 850850 and ask them to page the appropriate on-call chaplain.

The Friarage

The direct line number is 01609 763275 (or extension 63275 from within the hospital) where non-urgent messages can be left. Non-urgent messages for the Roman Catholic Chaplain may be left on 01609 773323.

In an emergency please call the hospital switchboard on 01609 779911 and ask them to page the relevant chaplain. The Roman Catholic Chaplain can be contacted via switchboard or 01609 773323.

Community hospitals/staff

Community hospitals and staff can contact the chaplains by phoning the switchboard for either JCUH or FHN depending on their area and asking them to page the on-call chaplain.

Comments, compliments, concerns or complaints

South Tees Hospitals NHS Foundation Trust is concerned about the quality of care you receive and strives to maintain high standards of health care.

However we do appreciate that there may be an occasion where you, or your family, feel dissatisfied with the standard of service you receive. Please do not hesitate to tell us about your concerns as this helps us to learn from your experience and to improve services for future patients.

Patient Advice and Liaison Service (PALS)

This service aims to advise and support patients, families and carers and help sort out problems quickly on your behalf. This service is available, and based, at The James Cook University Hospital but also covers the Friarage Hospital in Northallerton, our community hospitals and community health services. Please ask a member of staff for further information.

If you require this information in a different format please contact Freephone 0800 0282451

Department of Spiritual Care and Chaplaincy

The James Cook University Hospital
Marton Road, Middlesbrough, TS4 3BW.
Switchboard: 01642 850850

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Chaplaincy information

Pastoral and spiritual care for patients, visitors and staff



Department of Spiritual
Care and Chaplaincy



Caring for the whole person

Welcome to the department of spiritual care and chaplaincy

South Tees Hospitals NHS Foundation Trust employs staff not only to help with physical needs, but also to help support patients, relatives, carers and staff with their spiritual needs.

The chaplaincy team is available to help meet these spiritual needs no matter what a person's faith or belief system may be. They seek to foster spirituality and community within the trust. The team can also contact religious leaders of other faiths if that is requested.

The department is available for literature (including bereavement booklets), training and staff support.

The chaplaincy team

The chaplaincy team is made up of chaplains and chaplaincy volunteers who visit the wards regularly and welcome requests for personal visits.

Chaplains and chaplaincy volunteers are available to listen, talk things over, reassure and, if it is requested, they can pray with individuals, give a blessing and administer the sacraments.

Chaplains are also available for staff. They can be contacted at any time to listen, talk, advise or counsel. All such meetings are confidential.

Photograph acknowledgement:
Above: Waves, by Rick Reed
Cover: Winding Road, by John Dilworth

Chapel at The James Cook University Hospital

The Chapel of the Good Samaritan is located near the North entrance and is open during the day and night for you, your family and your friends to visit regardless of your faith or belief system. Services are held in the chapel on a regular basis. Please see the notice board in the chapel for details of the services. There is also a masjid and wash facility next door to the chapel which is open twenty four hours a day seven days a week.

Chapel at the Friarage Hospital

The Chapel of St Luke is near the main entrance of the hospital. It is open both day and night for you, your family and your friends to visit regardless of your faith or belief system. It is a special place of peace, quiet, prayer and stillness. The Chapel is open and used for Islamic prayers every Friday. Services are held throughout the year. Please see notice boards in the chapel for details of the services.

Pictures selected from Trinity Holistic Centre's pilot photography project My Viewpoint, for men diagnosed with prostate cancer. Funded by Prostate Cancer UK, the project was delivered by local photographer John Kerr and counsellor Margaret Booth.

For more information on the work of the centre visit:
www.southtees.nhs.uk/services/trinity-holistic-centre/