

SOUTH TEES HOSPITALS NHS FOUNDATION TRUST

EQUALITY MONITORING

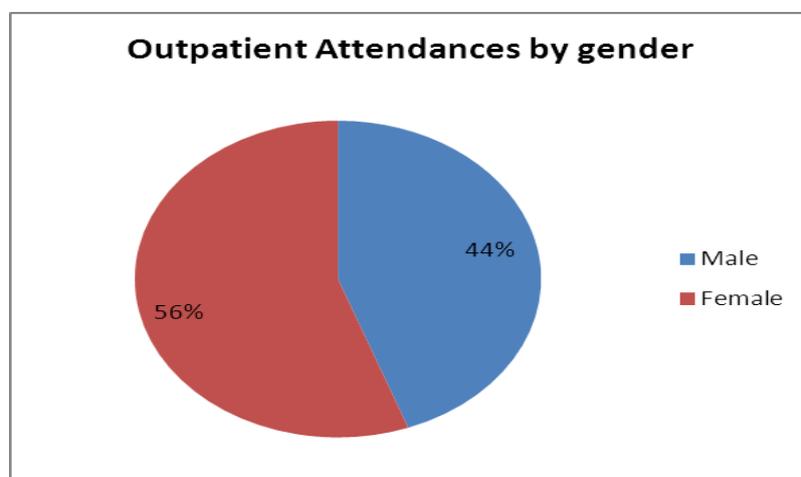
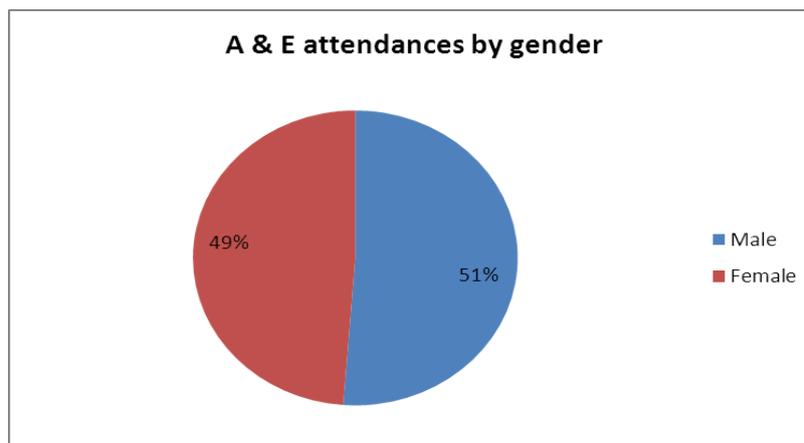
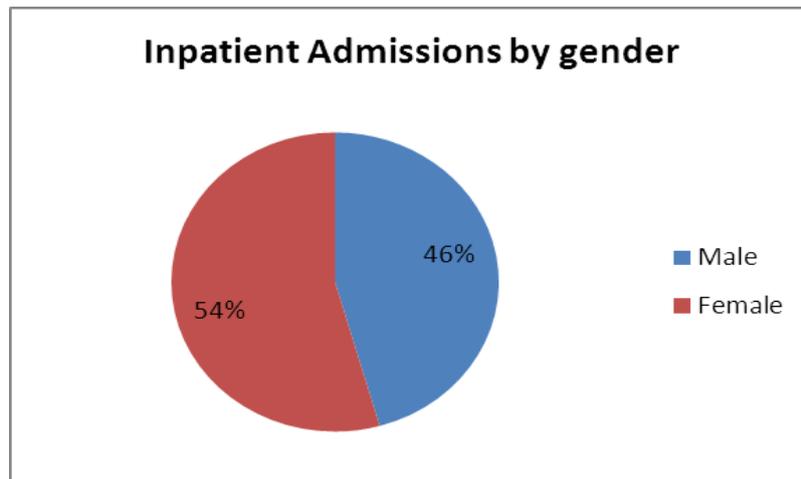
PATIENT DATA FROM APRIL 2016 TO MARCH 2017

PUBLISHED JANUARY 2018

Patient Data

The following charts demonstrate the Trust's patient activity across Inpatients, Outpatients and A&E. Between April 2016 and March 2017 the trust had 157,580 admissions, 843,663 outpatient attendances and 125,692 A&E attendances. The data has been split by gender, ethnic group and sex.

Analysis by gender

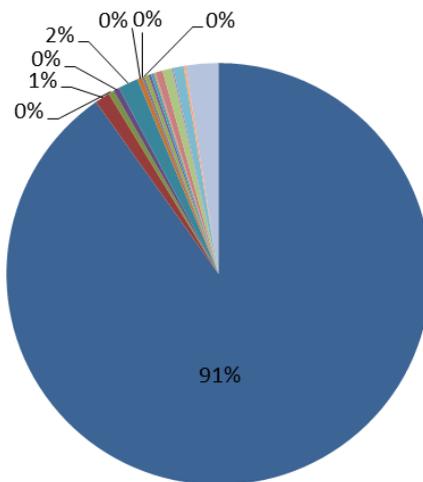


As can be seen above there is not a significant difference in the proportion of males and females accessing inpatient, outpatient or A&E services. There is a slightly higher percentage of females accessing the inpatient services with there being 54% of female admissions against the 46% of male admissions and for the outpatient attendances there is 56% of female attendances against the 44% of male attendances. Within the A&E attendances it states that there are more males accessing the A&E services with there being 51% of male attendances against the 49% of female attendances.

The local population split for our catchment area is 49% males and 51% females, it can therefore be seen that there are slightly more males accessing the A&E service than is represented in the local population but inpatient and outpatient services reflect the proportions seen in the local population.

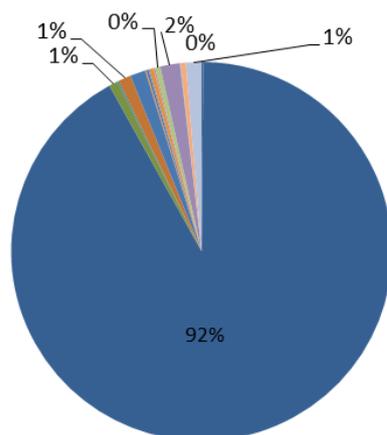
Analysis by ethnic group

Inpatient Admissions by ethnicity



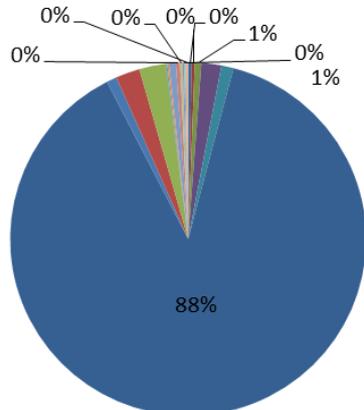
- WHITE - BRITISH
- ANY OTHER ETHNIC GROUP
- ASIAN - ANY OTHER BACKGROUND
- ASIAN/ASIAN BRIT - BANGLADESHI
- ASIAN/ASIAN BRIT - PAKISTANI
- ASIAN/ASIAN BRITISH - INDIAN
- BLACK - ANY OTHER BACKGROUND
- BLACK/BLACK BRIT - CARIBBEAN
- BLACK/BLACK BRITISH - AFRICAN
- MIXED - ANY OTHER BACKGROUND
- MIXED - WHITE AND ASIAN
- MIXED - WHITE BLACK AFRICAN
- MIXED - WHITE BLK CARIBBEAN
- NOT KNOWN
- NOT STATED
- OTHER ETHNIC GROUP - CHINESE
- WHITE - ANY OTHER BACKGROUND
- WHITE - IRISH
- (blank)

Outpatient Attendances by ethnicity



- WHITE - IRISH
- WHITE - BRITISH
- WHITE - ANY OTHER BACKGROUND
- WHITE
- OTHER ETHNIC GROUP - CHINESE
- NOT STATED
- NOT KNOWN
- MIXED - WHITE BLK CARIBBEAN
- MIXED - WHITE BLACK AFRICAN
- MIXED - WHITE AND ASIAN
- MIXED - ANY OTHER BACKGROUND
- BLACK/BLACK BRITISH - AFRICAN
- BLACK/BLACK BRIT - CARIBBEAN
- BLACK - ANY OTHER BACKGROUND
- ASIAN/ASIAN BRITISH - INDIAN
- ASIAN/ASIAN BRIT - PAKISTANI
- ASIAN/ASIAN BRIT - BANGLADESHI
- ASIAN - ANY OTHER BACKGROUND
- ANY OTHER ETHNIC GROUP

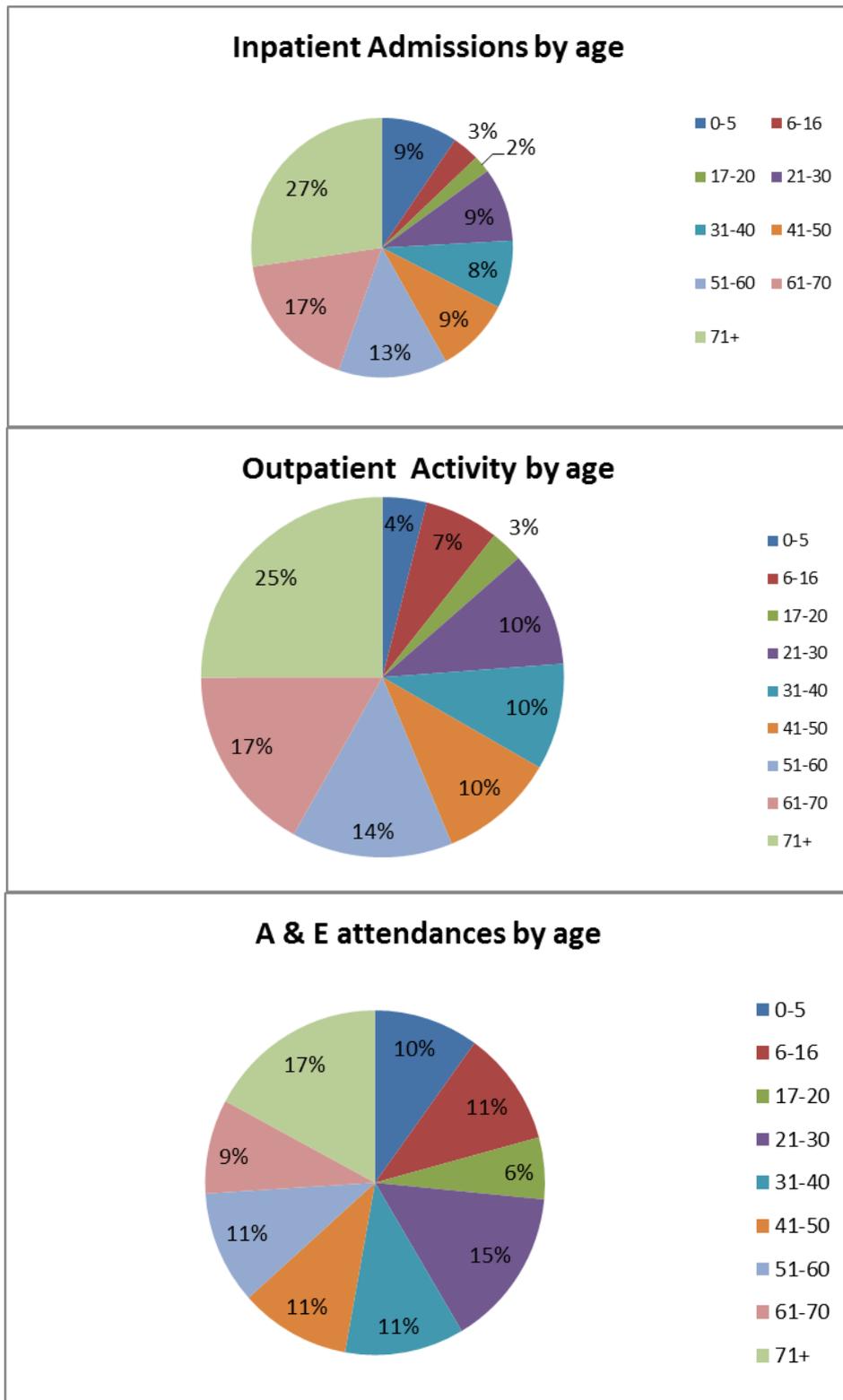
A & E attendances by ethnicity



- BLACK/BLACK BRITISH - AFRICAN
- MIXED - WHITE AND ASIAN
- NOT KNOWN
- NOT STATED
- WHITE - ANY OTHER BACKGROUND
- WHITE - BRITISH
- (blank)
- ASIAN/ASIAN BRIT - PAKISTANI
- ANY OTHER ETHNIC GROUP

It can be seen from this information that the majority of patients are registered as White-British. In our catchment area, there are 96% White- British which is slightly higher than the figures represented here. There is variation across the three areas in the quality of the information being recorded. This is monitored on a monthly basis at divisional level and when changes in recording are noted the data quality team take action to highlight this.

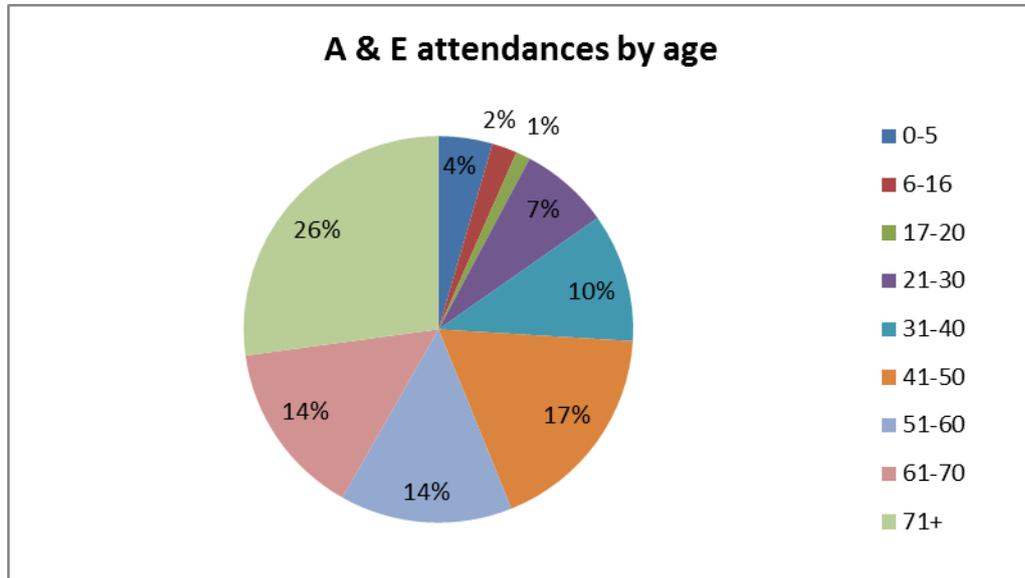
Analysis by age



The analysis demonstrates that the A&E department saw proportionally more patients 16 and under than are seen in the inpatient and outpatient areas, but are seeing less patients over the age of 70. The age profile for our catchment area indicates that there are 18% under 20 years of age, 62% 21-54 years of age and 20% 55 years and over. It can be seen from our data that we have disproportionately more patients over the age of 50 using our services but this reflects the increased medical needs of this section of the population.

Complaints

345 formal complaints were received between April 2016 and March 2017, the information below demonstrates the split by age



PALS enquiries

1888 PALS enquiries were received between 1 April 2016 and 31 March 2017.

Unfortunately, due to the way the DATIX system records the PALS information we are unable to provide the age, sex and ethnic category of enquiries received.

Report prepared by Keri Watt, Business Information Analyst.

