



Exceptions Report

Organisation **SOUTH TEES HOSPITALS NHS FOUNDATION TRUST**
 Site **EAST CLEVELAND HOSPITAL**
 Collection **2016**

Dementia-Friendly Environment					
Row	Column	Answer	Achieved Score	Available Score	Notes
Can signs to the toilets be seen from all areas of the ward		No	0.0000	2.0000	Ward layout makes this difficult to comply as this would require more than one sign, this is a PFI provided service and there would be a cost associated
Do all toilet doors have clear signage		No	0.0000	2.0000	This has now been rectified in July 2016
Are toilet door signs fixed to the door rather than the adjacent wall		No	0.0000	2.0000	This has now been rectified in July 2016
Do the toilet door signs use both pictures and text		No	0.0000	2.0000	This has now been rectified in July 2016
Are all toilet doors painted in, or if unpainted, made of or coated with, a single distinctive colour so as to distinguish them from other doors in the same area		No	0.0000	2.0000	This is a PFI provided service and there would be a cost associated
Do all signs use large, easily readable text		No	0.0000	2.0000	This has now been rectified in July 2016
Are signs large enough and use contrasting colours so as to make them easy to see		No	0.0000	2.0000	This has now been rectified in July 2016
Is there clear signage in the department, prominently displayed, showing the department name		No	0.0000	2.0000	Ward layout makes this difficult to comply as this would require more than one sign, this is a PFI provided service and there would be a cost associated
Is there a large-face clock easily visible in all areas		No	0.0000	2.0000	Funding has been requested via Beth Swanson and her team for the purchase of these
Is the day and date displayed and clearly visible within the ward		No	0.0000	2.0000	See above
Are doors to exits clearly marked, but doors to 'staff-only' areas disguised e.g. by painting the doors and door handles in the same colour as the walls		No	0.0000	2.0000	This is a PFI provided service and there would be a cost associated