

## What are reasonable adjustments?

These will depend on the individual but examples may include:

- Offering extra time for appointments
- Scheduling appointments to better meet needs, for example someone may have a fear of a crowded waiting room and you could page them when they are needed
- Allowing relatives or carers to stay overnight if they wish and provide food and drink if needed



- Offering a visit to the ward to meet staff and look around before a planned admission
- Prioritising people with learning disabilities who need surgery
- Providing good postural care
- Minimising the number of procedures, for example if a patient requires dental treatment under general anaesthetic can this be done at the same time as another procedure
- Taking guidance from the people who know the patient best, for example family, carers, learning disability community team

