

TRANSITION SERVICE

Between the ages of 11 and 18, your child will be reviewed in what is known as the 'Transition Service'. Your child's appointments will remain with the same members of staff and will be seen just as regularly for their tuning appointments. Within these appointments however, your Audiologist will slowly begin to introduce encouraging your child to take responsibility of their own equipment so they may practice how to manage it independently.

As your child gets older we will also support them in becoming more independent in contacting their company or our team and can discuss when it may be appropriate to start attending appointments alone.

We may also ask your child about their career choices in order to provide any information for further support (such as what support they are entitled to at College/University) and also ensure your child has the correct equipment and programmes in line with their changing hearing needs.

Access to Work Scheme

Access to Work can help to pay for equipment or any other support you may need at work because of your hearing loss or other disability. It can also help if you are looking for work or starting a new job. Please note, you may not be eligible to claim Access to Work if you are claiming certain benefits.

Telephone: 0345 268 8489

Textphone: 0345 608 8753

Email: atwosu.london@dwp.gsi.gov.uk

Website: www.gov.uk/access-to-work

Work Choice

Work Choice is a government scheme that can help you get and keep a job if you're disabled and find it hard to work. The scheme is voluntary. The type of support you get depends on the help you need, and could include training and developing your skills, building your confidence, interview coaching etc.

Learn Direct

For a range of online courses

Tel: 0800 101 901

Website: www.learndirect.co.uk

Benefits issues

Personal Independence Payment (PIP)

As an implant user (if aged between 16 and 64), you may be entitled to claim the Personal Independence Payment (PIP). There are eligibility criteria which you will need to satisfy in order to claim this benefit. There are 2 components i.e. daily living and mobility. Please contact for information on payments.

Telephone: 0800 917 2222

Textphone: 0800 917 7777

Website: www.gov.uk/pip

Action on Hearing Loss

Action on Hearing Loss can give advice about benefits that you may be able to claim (as well as advice on equipment, rights, tinnitus, communication etc)

Tel: 0808 808 0123 (freephone)

Textphone: 0808 808 9000 (freephone)

SMS: 0780 0000 360

Email: informationline@hearingloss.org.uk

Website: www.actiononhearingloss.org.uk