

Agenda Item 7

South Tees Hospitals 

NHS Foundation Trust

Meeting / Committee:	Board of Directors	Meeting Date:	Tuesday 24 June 2014
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This paper is for: (Only 1 column to be marked with x as appropriate)	Action/Decision	Assurance	Information X
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Title:	Chief executive's report
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Purpose:	The purpose of this report is to provide the Board of Directors with an executive summary of our key strategic objectives, national policy and organisational issues
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Summary:	<p>The paper provides information on:</p> <ul style="list-style-type: none"> • Continuing the journey – our financial challenge • Quality – children's and maternity services at the Friarage Hospital • JAG accreditation • Tour de France – Grand Depart • Annual members meeting • Middle ear implants • Awards and achievements
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Prepared By:	Prof Robert Wilson, Deputy chief executive/medical director and Amanda Marksby, head of communications	Presented By:	Prof Robert Wilson Chief executive
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Recommendation:	The Board of Directors is asked to note the contents of the report
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Implications (mark with x in appropriate column(s))	Legal	Financial	Clinical X	Strategic X	Risk & Assurance X
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1. CONTINUING THE JOURNEY – OUR FINANCIAL CHALLENGE

Our six workstreams have now fed back to senior clinicians and managers about their progress so far in developing plans to help address the £30m deficit we face this year. What we've already seen is that a huge amount of work is going on in each area:

- Outpatients - led by Matt Cheesman, Alison Lonsdale and Ingrid Walker
- Theatres - led Sean Williamson, Ray Waters and Professor Rob Wilson
- Surgery - led by Doug Aitkin, Louise Fleming and Susan Watson
- Non-ward nursing - led by Gill Hunt, Sam McLoughlin and Ruth Holt
- Procurement - led by Geoff Hoyland, Bill Todd and Jill Moulton
- Corporate services – led by Fran Toller, Ruth James and Chris Newton.

Each project team has identified inefficiencies that so often frustrate staff and patients, as well as opportunities to improve services, drive out cost or increase income, and are now developing implementation plans for transformation change.

The Board is meeting on 8 July to agree those plans and then we will move into the most important phase of the work – implementation. The crucial implementation phase will be supported by a project assurance office, which will help us keep our delivery plans on track in the coming months.

2. QUALITY – CHILDREN'S AND MATERNITY SERVICES AT THE FRIARAGE

Last month, health secretary Jeremy Hunt wrote to the health overview and scrutiny committee (OSC) of North Yorkshire County Council to confirm that Hambleton, Richmondshire and Whitby Clinical Commissioning Group's plans for changes to maternity, the special care baby unit and paediatric services at the Friarage Hospital in Northallerton can go ahead without any further review.

Colleagues will recall the OSC referred the proposals to the Secretary of State for the second time this March and the report from the Independent Reconfiguration Panel, which analysed the referral, is available at <http://www.irpanel.org.uk/view.asp?id=56>.

The IRP is made up of independent national clinical experts who have carefully reviewed the CCG's proposed new service model and the process that was followed.

They have agreed that a short stay paediatric assessment unit, a midwifery led unit and full outpatient and community services at the Friarage, in conjunction with full consultant led services in other local hospitals, deliver the best and safest services for mothers and children in this locality.

While these changes have been made for the right reasons on the grounds of safety and future long-term sustainability, we do acknowledge this process has been challenging at times and emotional, not just for members of the public but also for some of our staff, many who have worked at the Friarage for years. Our task now is to implement these new services from the autumn of this year.

3. JAG ACCREDITATION

Earlier this month (6 June) the gastroenterology team on the James Cook site were visited by the JAG (Joint Advisory Group) team and I am pleased to report they were successful in achieving all of requirements.

JAG accreditation is the formal recognition that an endoscopy service has demonstrated that it has the competence to deliver against the measures in the endoscopy GRS Standards. It is a patient centred and workforce focused scheme based on the principle of independent assessment against recognised standards and was developed for all endoscopy services and providers across the UK in the NHS and independent sector.

To be accredited enables the unit to be officially recognised for providing an efficient unit, with high quality and safe patient care and excellent training, thus attracting the best practice tariff. I would like to pass on our thanks to all those involved in making this possible.

4. TOUR DE FRANCE – GRAND DEPART

The first two stages of the Tour de France – Grand Depart – takes place in Yorkshire over the weekend 5/6 July and taking account of the days, route and scale of the event, this will inevitably impact on traffic flows and cause disruption to local services, including the health services we provide.

The trust has been working closely with emergency service colleagues and healthcare partners in preparation for this event and an operational plan is in place to ensure our patients continue to receive high quality care with minimal impact on our services.

This includes plans for staffing arrangements and ensuring our response to incidents during the Tour is appropriate, reflecting any increased risk ratings, and I'd like to thank all the staff involved in the planning of this event. The routes are as follows:

Stage one (Saturday 5 July – likely to have the most impact on trust service provision)

This starts from outside Leeds Town Hall with the route passing through Harewood, Otley and Ilkley before entering North Yorkshire near to Skipton. The route then passes through the Dales, via Threshfield, Kettlewell, Buckden, Hawes, Muker, Reeth and Leyburn, before going from Masham to Ripon, concluding at Harrogate (around 200km).

Stage two (Sunday 6 July – likely to have less impact on trust service provision)

This starts from York racecourse and will then travel along the A59 through Knaresborough and Harrogate, then past Menwith Hill. At the bottom of Beamsley Hill it turns towards Addingham before passing through Silsden, Keighley, Haworth, Hebden Bridge, Elland, Huddersfield and Holmfirth and concluding in Sheffield (around 210km).

Staff will be kept up-to-date with the event through a special section on the intranet and social media, as well as team briefings.

5. ANNUAL MEMBERS MEETING

The annual members meeting will be held on Tuesday 22 July in the academic centre at James Cook and will include a market place event from 11am to 2pm, focussing on our 'continuing the journey' theme, with the formal meeting starting at midday.

6. MIDDLE EAR IMPLANTS

The James Cook University Hospital has become the first in the region to be commissioned to provide middle ear implants – making the trust a major provider for all recognised forms of hearing loss treatments.

Previously patients had to travel to Manchester, Nottingham or Birmingham for this life-changing treatment which opens up a new world of hearing opportunities for patients who are unable to benefit from conventional hearing aids.

Middle ear implants use a clever magnet to vibrate the structures of the middle ear. The implant is fitted to a tiny bone in the ear and receives signals from a compact audio processor that sits discreetly behind the patient's ear.

7. AWARDS AND ACHIEVEMENTS

Congratulations to the following staff:

- Dr Kumar Das, an associate specialist in orthopaedics at the Friarage Hospital, was awarded an MBE in the Queen's Birthday Honours. Dr Das came to Northallerton as a registrar in 1985 and has worked in trauma and orthopaedic surgery for 29 years, bringing new surgical techniques to the hospital in the late 1980s and early 1990s.
- The hotel services team at the Friarage Hospital won two awards at the Association of Healthcare Cleaning Professionals (AHCP) Awards 2014 - the 'working in partnership' category and the 'supervisor team award'.

**DEPUTY CHIEF EXECUTIVE/MEDICAL DIRECTOR
PROFESSOR ROBERT WILSON**
